Appendix B: Frequencies of 2004 Survey

Section 1: About You

Q1 In what City neighborhood do you live?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Wynfield Park	11	1.4	1.5	1.5
	Sunnyside	25	3.2	3.4	4.9
	Autoville – Cherry Hill	9	1.2	1.2	6.1
	Hollywood	158	20.5	21.5	27.6
	Daniels Park	70	9.1	9.5	37.1
	College Park Mews	8	1.0	1.1	38.2
	Oak Springs – Branchville	24	3.1	3.3	41.5
	Berwyn	94	12.2	12.8	54.3
	Lakeland	24	3.1	3.3	57.6
	College Park Estates	54	7.0	7.3	64.9
	Yarrow	15	1.9	2.0	66.9
	Old Town	29	3.8	3.9	70.9
	Calvert Hills	85	11.0	11.6	82.4
	Knox Boxes – C. P. Towers	17	2.2	2.3	84.8
	College Park Woods	83	10.8	11.3	96.1
	Crystal Springs	17	2.2	2.3	98.4
	Acredale – Patricia Court	12	1.6	1.6	100.0
	Total	735	95.2	100.0	
Missing	99	37	4.8		
Total		772	100.0		

Q2 Sex

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Male	325	42.1	43.7	43.7
	Female	418	54.1	56.3	100.0
	Total	743	96.2	100.0	
Missing	99	29	3.8		
Total		772	100.0		

Q3 How many years have you lived in College Park?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	0 – 2	69	8.9	9.2	9.2
	2 – 5	111	14.4	14.7	23.9
	6 – 9	80	10.4	10.6	34.5
	10 – 19	117	15.2	15.5	50.0
	20 – 29	102	13.2	13.5	63.5
	30 years +	275	35.6	36.5	100.0
	Total	754	97.7	100.0	
Missing	99	18	2.3		
Total		772	100.0		

Q4 What is your age?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	18 – 14	28	3.6	3.7	3.7
	25 – 34	92	11.9	12.2	15.9
	35 – 44	103	13.3	13.6	29.5
	45 – 60	242	31.3	32.0	61.4
	61 – 74	177	22.9	23.4	84.8
	75 years +	115	14.9	15.2	100.0
	Total	757	98.1	100.0	
Missing	99	15	1.9		
Total		772	100.0		

Q5 Are you employed?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes, at home	58	7.5	7.7	7.7
	Yes, commute	407	52.7	53.8	61.5
	No, retired	242	31.3	32.0	93.5
	No, disabled	15	1.9	2.0	95.5
	No, student	22	2.8	2.9	98.4
	No, unemployed	12	1.6	1.6	100.0
	Total	756	97.9	100.0	
Missing	99	16	2.1		
Total		772	100.0		

Q6 Where do you work?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	College Park	67	8.7	13.6	13.6
	University of Maryland	64	8.3	13.0	26.7
	Prince George's County	117	15.2	23.8	50.5
	Washington, D.C.	125	16.2	25.5	76.0
	Montgomery County	53	6.9	10.8	86.8
	Baltimore Metro Area	8	1.0	1.6	88.4
	Other Maryland Location	28	3.6	5.7	94.1
	Northern Virginia	29	3.8	5.9	100.0
	Total	491	63.6	100.0	
Missing	99	281	36.4		
Total		772	100.0		

Q7 How many miles do you commute to work?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	0 miles	87	11.3	16.1	16.1
	1 – 4 miles	125	16.2	23.2	39.3
	5 – 9 miles	110	14.2	20.4	59.7
	10 – 19 miles	152	19.7	28.2	87.9
	20 – 29 miles	42	5.4	7.8	95.7
	30 miles +	23	3.0	4.3	100.0
	Total	539	69.8	100.0	
Missing	99	233	30.2		
Total		772	100.0		

Q8 How do you usually get to the Metro Rail station?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Walk	222	28.8	32.3	32.3
	Bike	8	1.0	1.2	33.4
	Metro Bus	22	2.8	3.2	36.6
	PG "The Bus"	2	.3	.3	36.9
	U.M. Shuttle	7	.9	1.0	37.9
	Dropped off by car	47	6.1	6.8	44.8
	Drive a car	234	30.3	34.0	78.8
	I don't use Metro	146	18.9	21.2	100.0
	Total	688	89.1	100.0	
Missing	99	84	10.9		
Total		772	100.0		

Q9 Is traffic law enforcement in your neighborhood acceptable?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	398	51.6	53.2	53.2
	No	236	30.6	31.6	84.8
	Don't Know	114	14.8	15.2	100.0
	Total	748	96.9	100.0	
Missing	99	24	3.1		
Total		772	100.0		

Q10 Is College Park safer now than it was two years ago?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	49	6.3	6.5	6.5
	No	391	50.6	51.5	58.0
	Don't Know	319	41.3	42.0	100.0
	Total	759	98.3	100.0	
Missing	99	13	1.7		
Total		772	100.0		

Q11 Has a member of your household been a victim of a crime in College Park since 2002?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	131	17.0	17.2	17.2
	No	628	81.3	82.3	99.5
	Don't Know	4	.5	.5	100.0
	Total	763	98.8	100.0	
Missing	99	9	1.2		
Total		772	100.0		

Q12 How much would your household be willing to pay per month for additional police services?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	$0	178	23.1	23.9	23.9
	$5	77	10.0	10.3	34.2
	$10	85	11.0	11.4	45.6
	$15	32	4.1	4.3	49.9
	$20	30	3.9	4.0	54.0
	$25	64	8.3	8.6	62.6
	I don't know	247	32.0	33.2	95.7
	I'd rather pay less	32	4.1	4.3	100.0
	Total	745	96.5	100.0	
Missing	99	27	3.5		
Total		772	100.0		

Q13 Do you have internet access?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	574	74.4	75.5	75.5
	No	180	23.3	23.7	99.2
	Don't Know	6	.8	.8	100.0
	Total	760	98.4	100.0	
Missing	99	12	1.6		
Total		772	100.0		

Section 2: City Services

Q14A1 Parking Enforcement: Commercial Areas

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Excellent	139	18.0	19.3	19.3
	Good	248	32.1	34.4	53.8
	Fair	93	12.0	12.9	66.7
	Poor	50	6.5	6.9	73.6
	Don't Know	190	24.6	26.4	100.0
	Total	720	93.3	100.0	
Missing	99	52	6.7		
Total		772	100.0		

Q14A2 Parking Enforcement: Your Neighborhood

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Excellent	121	15.7	16.2	16.2
	Good	274	35.5	36.7	52.9
	Fair	149	19.3	20.0	72.9
	Poor	130	16.8	17.4	90.3
	Don't Know	72	9.3	9.7	100.0
	Total	746	96.6	100.0	
Missing	99	26	3.4		
Total		772	100.0		

Q14B1 Public Works: Roadside tree and shrub planting

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Excellent	151	19.6	20.4	20.4
	Good	357	46.2	48.1	68.5
	Fair	155	20.1	20.9	89.4
	Poor	37	4.8	5.0	94.3
	Don't Know	42	5.4	5.7	100.0
	Total	742	96.1	100.0	
Missing	99	30	3.9		
Total		772	100.0		

Q14B2 Public Works: Street and sidewalk maintenance

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Excellent	97	12.6	13.0	13.0
	Good	286	37.0	38.4	51.5
	Fair	218	28.2	29.3	80.8
	Poor	112	14.5	15.1	95.8
	Don't Know	31	4.0	4.2	100.0
	Total	744	96.4	100.0	
Missing	99	28	3.6		
Total		772	100.0		

Q14B3 Public Works: Quantity of sidewalks

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Excellent	48	6.2	6.7	6.7
	Good	232	30.1	32.4	39.1
	Fair	196	25.4	27.4	66.5
	Poor	169	21.9	23.6	90.1
	Don't Know	71	9.2	9.9	100.0
	Total	716	92.7	100.0	
Missing	99	56	7.3		
Total		772	100.0		

Q14B4 Public Works: Condition of Sidewalks

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Excellent	52	6.7	7.3	7.3
	Good	241	31.2	33.9	41.3
	Fair	220	28.5	31.0	72.3
	Poor	105	13.6	14.8	87.0
	Don't Know	92	11.9	13.0	100.0
	Total	710	92.0	100.0	
Missing	99	62	8.0		
Total		772	100.0		

Q14B5 Public Works: Street Cleaning

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Excellent	117	15.2	15.5	15.5
	Good	360	46.6	47.7	63.3
	Fair	200	25.9	26.5	89.8
	Poor	64	8.3	8.5	98.3
	Don't Know	13	1.7	1.7	100.0
	Total	754	97.7	100.0	
Missing	99	18	2.3		
Total		772	100.0		

Q14B6 Public Works: Snow Removal

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Excellent	226	29.3	29.9	29.9
	Good	328	42.5	43.3	73.2
	Fair	136	17.6	18.0	91.1
	Poor	64	8.3	8.5	99.6
	Don't Know	3	.4	.4	100.0
	Total	757	98.1	100.0	
Missing	99	15	1.9		
Total		772	100.0		

Q14B7 Public Works: Street Lighting

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Excellent	135	17.5	17.9	17.9
	Good	402	52.1	53.2	71.1
	Fair	142	18.4	18.8	89.9
	Poor	71	9.2	9.4	99.3
	Don't Know	5	.6	.7	100.0
	Total	755	97.8	100.0	
Missing	99	17	2.2		
Total		772	100.0		

Q14B8 Public Works: Regular trash pickup

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Excellent	385	49.9	50.9	50.9
	Good	297	38.5	39.2	90.1
	Fair	41	5.3	5.4	95.5
	Poor	13	1.7	1.7	97.2
	Don't Know	21	2.7	2.8	100.0
	Total	757	98.1	100.0	
Missing	99	15	1.9		
Total		772	100.0		

Q14B9 Public Works: Bulky and special trash pickup

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Excellent	334	43.3	44.1	44.1
	Good	282	36.5	37.3	81.4
	Fair	59	7.6	7.8	89.2
	Poor	26	3.4	3.4	92.6
	Don't Know	56	7.3	7.4	100.0
	Total	757	98.1	100.0	
Missing	99	15	1.9		
Total		772	100.0		

Q14B10 Public Works: Grass, leaf, and brush pickup

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Excellent	249	32.3	33.0	33.0
	Good	291	37.7	38.6	71.6
	Fair	125	16.2	16.6	88.2
	Poor	40	5.2	5.3	93.5
	Don't Know	49	6.3	6.5	100.0
	Total	754	97.7	100.0	
Missing	99	18	2.3		
Total		772	100.0		

Q14B11 Public Works: Recycling pickup

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Excellent	329	42.6	43.7	43.7
	Good	305	39.5	40.5	84.2
	Fair	63	8.2	8.4	92.6
	Poor	19	2.5	2.5	95.1
	Don't Know	37	4.8	4.9	100.0
	Total	753	97.5	100.0	
Missing	99	19	2.5		
Total		772	100.0		

Q14C1a Code Enforcement in Commercial Areas: Cleanliness and litter

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Excellent	42	5.4	5.6	5.6
	Good	249	32.3	33.3	39.0
	Fair	214	27.7	28.6	67.6
	Poor	92	11.9	12.3	79.9
	Don't Know	150	19.4	20.1	100.0
	Total	747	96.8	100.0	
Missing	99	25	3.2		
Total		772	100.0		

Q14C1b Code Enforcement in Commercial Areas: Property maintenance

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Excellent	41	5.3	5.4	5.4
	Good	248	32.1	32.9	38.4
	Fair	204	26.4	27.1	65.5
	Poor	104	13.5	13.8	79.3
	Don't Know	156	20.2	20.7	100.0
	Total	753	97.5	100.0	
Missing	99	19	2.5		
Total		772	100.0		

Q14C1c Code Enforcement in Commercial Areas: Noise

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Excellent	42	5.4	5.6	5.6
	Good	233	30.2	31.1	36.7
	Fair	193	25.0	25.7	62.4
	Poor	84	10.9	11.2	73.6
	Don't Know	198	25.6	26.4	100.0
	Total	750	97.2	100.0	
Missing	99	22	2.8		
Total		772	100.0		

Q14C2a Code Enforcement in your Neighborhood: Cleanliness and litter

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Excellent	75	9.7	10.0	10.0
	Good	301	39.0	40.0	49.9
	Fair	199	25.8	26.4	76.4
	Poor	128	16.6	17.0	93.4
	Don't Know	50	6.5	6.6	100.0
	Total	753	97.5	100.0	
Missing	99	19	2.5		
Total		772	100.0		

Q14C2b Code Enforcement in your Neighborhood: Property maintenance

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Excellent	62	8.0	8.2	8.2
	Good	283	36.7	37.6	45.8
	Fair	201	26.0	26.7	72.5
	Poor	150	19.4	19.9	92.4
	Don't Know	57	7.4	7.6	100.0
	Total	753	97.5	100.0	
Missing	99	19	2.5		
Total		772	100.0		

Q14C2c Code Enforcement in your Neighborhood: Noise

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Excellent	66	8.5	8.8	8.8
	Good	293	38.0	39.2	48.0
	Fair	184	23.8	24.6	72.6
	Poor	117	15.2	15.6	88.2
	Don't Know	88	11.4	11.8	100.0
	Total	748	96.9	100.0	
Missing	99	24	3.1		
Total		772	100.0		

Q14D How do you rate City clinical services for youth and family counseling, information and referral?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Excellent	14	1.8	1.9	1.9
	Good	55	7.1	7.4	9.3
	Fair	22	2.8	3.0	12.2
	Poor	13	1.7	1.7	14.0
	Don't Know	639	82.8	86.0	100.0
	Total	743	96.2	100.0	
Missing	99	29	3.8		
Total		772	100.0		

Q14E How do you rate City seniors programs for medical transport to appointments & shopping, advocacy, recreation, and information services?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Excellent	23	3.0	3.1	3.1
	Good	63	8.2	8.5	11.6
	Fair	29	3.8	3.9	15.5
	Poor	16	2.1	2.2	17.7
	Don't Know	611	79.1	82.3	100.0
	Total	742	96.1	100.0	
Missing	99	30	3.9		
Total		772	100.0		

Q14F How do you rate City Public Information efforts?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Excellent	40	5.2	5.4	5.4
	Good	222	28.8	29.8	35.1
	Fair	203	26.3	27.2	62.3
	Poor	65	8.4	8.7	71.0
	Don't Know	216	28.0	29.0	100.0
	Total	746	96.6	100.0	
Missing	99	26	3.4		
Total		772	100.0		

Q14G How do you rate City Planning and Community Development programs?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Excellent	18	2.3	2.4	2.4
	Good	136	17.6	18.5	21.0
	Fair	150	19.4	20.4	41.4
	Poor	98	12.7	13.3	54.7
	Don't Know	333	43.1	45.3	100.0
	Total	735	95.2	100.0	
Missing	99.0	37	4.8		
Total		772	100.0		

Q15 How do you rate City parks, playgrounds and athletic fields?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Excellent	75	9.7	10.0	10.0
	Good	349	45.2	46.7	56.7
	Fair	136	17.6	18.2	74.9
	Poor	22	2.8	2.9	77.8
	Don't Know	166	21.5	22.2	100.0
	Total	748	96.9	100.0	
Missing	99	24	3.1		
Total		772	100.0		

Q16 How do you rate the City's responsiveness and timeliness to your inquiries and complaints?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Excellent	71	9.2	9.5	9.5
	Good	249	32.3	33.2	42.6
	Fair	136	17.6	18.1	60.7
	Poor	88	11.4	11.7	72.4
	Don't Know	207	26.8	27.6	100.0
	Total	751	97.3	100.0	
Missing	99	21	2.7		
Total		772	100.0		

Q17 How do you rate the overall quality of City of College Park services?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Excellent	83	10.8	11.0	11.0
	Good	424	54.9	56.2	67.2
	Fair	182	23.6	24.1	91.4
	Poor	40	5.2	5.3	96.7
	Don't Know	25	3.2	3.3	100.0
	Total	754	97.7	100.0	
Missing	99	18	2.3		
Total		772	100.0		

Q18 How wisely is the City of College Park spending tax dollars?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Excellent	23	3.0	3.1	3.1
	Good	193	25.0	25.9	29.0
	Fair	141	18.3	18.9	47.9
	Poor	78	10.1	10.5	58.4
	Don't Know	310	40.2	41.6	100.0
	Total	745	96.5	100.0	
Missing	99	27	3.5		
Total		772	100.0		

Section 3: City Programs and Events

Q19A City Events: July 4th Celebration

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Excellent	84	10.9	11.4	11.4
	Good	197	25.5	26.8	38.2
	Fair	46	6.0	6.3	44.5
	Poor	14	1.8	1.9	46.4
	Don't Know	394	51.0	53.6	100.0
	Total	735	95.2	100.0	
Missing	99	37	4.8		
Total		772	100.0		

Q19B City Events: Halloween Thing

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Excellent	18	2.3	2.5	2.5
	Good	94	12.2	12.9	15.4
	Fair	37	4.8	5.1	20.5
	Poor	12	1.6	1.7	22.2
	Don't Know	565	73.2	77.8	100.0
	Total	726	94.0	100.0	
Missing	99	46	6.0		
Total		772	100.0		

Q19C City Events: Spring Egg Hunt

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Excellent	22	2.8	3.0	3.0
	Good	73	9.5	10.0	13.0
	Fair	28	3.6	3.8	16.9
	Poor	11	1.4	1.5	18.4
	Don't Know	594	76.9	81.6	100.0
	Total	728	94.3	100.0	
Missing	99	44	5.7		
Total		772	100.0		

Q19D City Events: Lunch with the Easter Bunny

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Excellent	22	2.8	3.0	3.0
	Good	52	6.7	7.2	10.2
	Fair	22	2.8	3.0	13.2
	Poor	10	1.3	1.4	14.6
	Don't Know	620	80.3	85.4	100.0
	Total	726	94.0	100.0	
Missing	99	46	6.0		
Total		772	100.0		

Q19E City Events: Lunch with Santa

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Excellent	24	3.1	3.3	3.3
	Good	54	7.0	7.4	10.8
	Fair	21	2.7	2.9	13.7
	Poor	10	1.3	1.4	15.0
	Don't Know	616	79.8	85.0	100.0
	Total	725	93.9	100.0	
Missing	99	47	6.1		
Total		772	100.0		

Q19F City Events: Maryland Day on campus

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Excellent	94	12.2	12.8	12.8
	Good	139	18.0	19.0	31.8
	Fair	29	3.8	4.0	35.8
	Poor	10	1.3	1.4	37.2
	Don't Know	460	59.6	62.8	100.0
	Total	732	94.8	100.0	
Missing	99	40	5.2		
Total		772	100.0		

Q19G City Events: Oktoberfest

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Excellent	21	2.7	2.9	2.9
	Good	72	9.3	10.0	13.0
	Fair	31	4.0	4.3	17.3
	Poor	22	2.8	3.1	20.4
	Don't Know	571	74.0	79.6	100.0
	Total	717	92.9	100.0	
Missing	99	55	7.1		
Total		772	100.0		

Q20 How do you rate the ease of obtaining information about the City government and its services?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Excellent	51	6.6	7.1	7.1
	Good	289	37.4	40.5	47.6
	Fair	161	20.9	22.5	70.2
	Poor	62	8.0	8.7	78.9
	Don't Know	151	19.6	21.1	100.0
	Total	714	92.5	100.0	
Missing	99	58	7.5		
Total		772	100.0		

Q21 How do you rate the Cable TV customer service?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Excellent	25	3.2	3.4	3.4
	Good	129	16.7	17.6	21.0
	Fair	128	16.6	17.4	38.4
	Poor	156	20.2	21.2	59.6
	Don't Know	297	38.5	40.4	100.0
	Total	735	95.2	100.0	
Missing	99	37	4.8		
Total		772	100.0		

Q22 How do you rate the Cable TV signal quality?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Excellent	38	4.9	5.2	5.2
	Good	188	24.4	25.6	30.8
	Fair	156	20.2	21.3	52.0
	Poor	80	10.4	10.9	62.9
	Don't Know	272	35.2	37.1	100.0
	Total	734	95.1	100.0	
Missing	99	38	4.9		
Total		772	100.0		

Q23 How do you rate the City of College Park website?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Excellent	18	2.3	2.5	2.5
	Good	106	13.7	14.6	17.1
	Fair	98	12.7	13.5	30.6
	Poor	18	2.3	2.5	33.1
	Don't Know	486	63.0	66.9	100.0
	Total	726	94.0	100.0	
Missing	99	46	6.0		
Total		772	100.0		

Q24 How do you rate the usefulness of "Municipal Scene" info that appears every two weeks in the Gazette?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Excellent	88	11.4	11.9	11.9
	Good	295	38.2	39.9	51.8
	Fair	147	19.0	19.9	71.7
	Poor	36	4.7	4.9	76.6
	Don't Know	173	22.4	23.4	100.0
	Total	739	95.7	100.0	
Missing	99	33	4.3		
Total		772	100.0		

Q25 How often do you visit the City's internet website www.ci.college-park.md.us?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1 or 2 visits per week	9	1.2	1.2	1.2
	1 or 2 visits per month	20	2.6	2.7	3.9
	Occasionally	207	26.8	27.8	31.7
	Never	508	65.8	68.3	100.0
	Total	744	96.4	100.0	
Missing	99	28	3.6		
Total		772	100.0		

Q26 How often do you watch College Park Channel 71?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1 or 2 visits per week	17	2.2	2.3	2.3
	1 or 2 visits per month	25	3.2	3.3	5.6
	Occasionally	209	27.1	28.0	33.6
	Never	496	64.2	66.4	100.0
	Total	747	96.8	100.0	
Missing	99	25	3.2		
Total		772	100.0		

Section 4: County Services

Q27A County Services: Prince George's County Police Dept.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Excellent	39	5.1	5.2	5.2
	Good	270	35.0	36.0	41.1
	Fair	213	27.6	28.4	69.5
	Poor	129	16.7	17.2	86.7
	Don't Know	100	13.0	13.3	100.0
	Total	751	97.3	100.0	
Missing	99	21	2.7		
Total		772	100.0		

Q27B County Services: County Fire & Emergency Medical Services Dept.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Excellent	193	25.0	25.6	25.6
	Good	313	40.5	41.5	67.0
	Fair	59	7.6	7.8	74.8
	Poor	13	1.7	1.7	76.6
	Don't Know	177	22.9	23.4	100.0
	Total	755	97.8	100.0	
Missing	99	17	2.2		
Total		772	100.0		

Q27C County Services: County maintenance of right-of-ways, sidewalks and roads

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Excellent	44	5.7	5.9	5.9
	Good	298	38.6	39.7	45.6
	Fair	247	32.0	32.9	78.5
	Poor	90	11.7	12.0	90.5
	Don't Know	71	9.2	9.5	100.0
	Total	750	97.2	100.0	
Missing	99	22	2.8		
Total		772	100.0		

Q27D County Services: Planning and Zoning by Maryland- National Capital Park and Planning Commission

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Excellent	34	4.4	4.6	4.6
	Good	193	25.0	26.0	30.6
	Fair	161	20.9	21.7	52.3
	Poor	84	10.9	11.3	63.6
	Don't Know	270	35.0	36.4	100.0
	Total	742	96.1	100.0	
Missing	99	30	3.9		
Total		772	100.0		

Q27E County Services: Maintenance of M-NCPPC Parks and athletic fields

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Excellent	76	9.8	10.1	10.1
	Good	367	47.5	48.9	59.1
	Fair	129	16.7	17.2	76.3
	Poor	31	4.0	4.1	80.4
	Don't Know	147	19.0	19.6	100.0
	Total	750	97.2	100.0	
Missing	99	22	2.8		
Total		772	100.0		

Section 5: Quality of Life

Q28A Personal Safety: As a pedestrian in the City

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Excellent	44	5.7	5.9	5.9
	Good	272	35.2	36.6	42.5
	Fair	258	33.4	34.7	77.3
	Poor	133	17.2	17.9	95.2
	Don't Know	36	4.7	4.8	100.0
	Total	743	96.2	100.0	
Missing	99	29	3.8		
Total		772	100.0		

Q28B Personal Safety: Driving on streets in the City

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Excellent	65	8.4	8.7	8.7
	Good	383	49.6	51.1	59.7
	Fair	225	29.1	30.0	89.7
	Poor	59	7.6	7.9	97.6
	Don't Know	18	2.3	2.4	100.0
	Total	750	97.2	100.0	
Missing	99	22	2.8		
Total		772	100.0		

Q28C Personal Safety: In your neighborhood

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Excellent	107	13.9	14.3	14.3
	Good	374	48.4	49.9	64.1
	Fair	186	24.1	24.8	88.9
	Poor	74	9.6	9.9	98.8
	Don't Know	9	1.2	1.2	100.0
	Total	750	97.2	100.0	
Missing	99	22	2.8		
Total		772	100.0		

Q28D Personal Safety: At local parks and playgrounds

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Excellent	59	7.6	7.9	7.9
	Good	309	40.0	41.5	49.5
	Fair	171	22.2	23.0	72.4
	Poor	59	7.6	7.9	80.4
	Don't Know	146	18.9	19.6	100.0
	Total	744	96.4	100.0	
Missing	99	28	3.6		
Total		772	100.0		

Q28E Personal Safety: Near College Park Metro station

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Excellent	25	3.2	3.4	3.4
	Good	224	29.0	30.1	33.5
	Fair	199	25.8	26.8	60.3
	Poor	98	12.7	13.2	73.5
	Don't Know	197	25.5	26.5	100.0
	Total	743	96.2	100.0	
Missing	99	29	3.8		
Total		772	100.0		

Q28F Personal Safety: Near Greenbelt Metro station

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Excellent	15	1.9	2.0	2.0
	Good	153	19.8	20.6	22.6
	Fair	168	21.8	22.6	45.2
	Poor	107	13.9	14.4	59.6
	Don't Know	300	38.9	40.4	100.0
	Total	743	96.2	100.0	
Missing	99	29	3.8		
Total		772	100.0		

Q28G Personal Safety: In retail areas of the City

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Excellent	43	5.6	5.7	5.7
	Good	360	46.6	48.1	53.9
	Fair	234	30.3	31.3	85.2
	Poor	50	6.5	6.7	91.8
	Don't Know	61	7.9	8.2	100.0
	Total	748	96.9	100.0	
Missing	99	24	3.1		
Total		772	100.0		

Q28H Personal Safety: On the Univ. of Maryland campus

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Excellent	55	7.1	7.4	7.4
	Good	261	33.8	35.1	42.5
	Fair	150	19.4	20.2	62.6
	Poor	48	6.2	6.5	69.1
	Don't Know	230	29.8	30.9	100.0
	Total	744	96.4	100.0	
Missing	99	28	3.6		
Total		772	100.0		

Q29A Neighborhood Rating: Physical condition of housing

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Excellent	85	11.0	11.4	11.4
	Good	412	53.4	55.1	66.4
	Fair	206	26.7	27.5	94.0
	Poor	44	5.7	5.9	99.9
	Don't Know	1	.1	.1	100.0
	Total	748	96.9	100.0	
Missing	99	24	3.1		
Total		772	100.0		

Q29B Neighborhood Rating: Nearness to parks and open spaces

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Excellent	195	25.3	26.0	26.0
	Good	409	53.0	54.6	80.6
	Fair	111	14.4	14.8	95.5
	Poor	19	2.5	2.5	98.0
	Don't Know	15	1.9	2.0	100.0
	Total	749	97.0	100.0	
Missing	99	23	3.0		
Total		772	100.0		

Q29C Neighborhood Rating: Walking distance to a bus stop

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Excellent	194	25.1	25.8	25.8
	Good	368	47.7	49.0	74.8
	Fair	86	11.1	11.5	86.3
	Poor	35	4.5	4.7	90.9
	Don't Know	68	8.8	9.1	100.0
	Total	751	97.3	100.0	
Missing	99	21	2.7		
Total		772	100.0		

Q29D Neighborhood Rating: Availability of sidewalks and hiking trails

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Excellent	96	12.4	12.9	12.9
	Good	285	36.9	38.2	51.1
	Fair	177	22.9	23.7	74.8
	Poor	133	17.2	17.8	92.6
	Don't Know	55	7.1	7.4	100.0
	Total	746	96.6	100.0	
Missing	99	26	3.4		
Total		772	100.0		

Q29E Neighborhood Rating: Availability of bike trails and roadway bike lanes

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Excellent	89	11.5	12.1	12.1
	Good	238	30.8	32.4	44.5
	Fair	147	19.0	20.0	64.5
	Poor	126	16.3	17.1	81.6
	Don't Know	135	17.5	18.4	100.0
	Total	735	95.2	100.0	
Missing	99	37	4.8		
Total		772	100.0		

Q29F Neighborhood Rating: Access to shopping and other services

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Excellent	117	15.2	15.6	15.6
	Good	358	46.4	47.9	63.5
	Fair	184	23.8	24.6	88.1
	Poor	75	9.7	10.0	98.1
	Don't Know	14	1.8	1.9	100.0
	Total	748	96.9	100.0	
Missing	99	24	3.1		
Total		772	100.0		

Q29G Neighborhood Rating: Access to quality schools for children

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Excellent	38	4.9	5.1	5.1
	Good	160	20.7	21.7	26.8
	Fair	113	14.6	15.3	42.1
	Poor	133	17.2	18.0	60.2
	Don't Know	294	38.1	39.8	100.0
	Total	738	95.6	100.0	
Missing	99	34	4.4		
Total		772	100.0		

Q29H Neighborhood Rating: Access to employment

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Excellent	82	10.6	11.2	11.2
	Good	238	30.8	32.4	43.6
	Fair	104	13.5	14.2	57.8
	Poor	46	6.0	6.3	64.0
	Don't Know	264	34.2	36.0	100.0
	Total	734	95.1	100.0	
Missing	99	38	4.9		
Total		772	100.0		

Q30A College Park Rating: Employment opportunities

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Excellent	17	2.2	2.3	2.3
	Good	114	14.8	15.5	17.8
	Fair	94	12.2	12.8	30.5
	Poor	75	9.7	10.2	40.7
	Don't Know	437	56.6	59.3	100.0
	Total	737	95.5	100.0	
Missing	99	35	4.5		
Total		772	100.0		

Q30B College Park Rating: Variety of housing available

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Excellent	29	3.8	3.9	3.9
	Good	278	36.0	37.7	41.7
	Fair	207	26.8	28.1	69.7
	Poor	60	7.8	8.1	77.9
	Don't Know	163	21.1	22.1	100.0
	Total	737	95.5	100.0	
Missing	99	35	4.5		
Total		772	100.0		

Q30C College Park Rating: Vibrancy of downtown

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Excellent	11	1.4	1.5	1.5
	Good	178	23.1	24.3	25.8
	Fair	265	34.3	36.2	61.9
	Poor	140	18.1	19.1	81.0
	Don't Know	139	18.0	19.0	100.0
	Total	733	94.9	100.0	
Missing	99	39	5.1		
Total		772	100.0		

Q30D College Park Rating: Cost of living

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Excellent	19	2.5	2.6	2.6
	Good	234	30.3	31.7	34.2
	Fair	333	43.1	45.1	79.3
	Poor	118	15.3	16.0	95.3
	Don't Know	35	4.5	4.7	100.0
	Total	739	95.7	100.0	
Missing	99	33	4.3		
Total		772	100.0		

Q30E College Park Rating: Shopping opportunities

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Excellent	42	5.4	5.6	5.6
	Good	252	32.6	33.6	39.1
	Fair	268	34.7	35.7	74.8
	Poor	167	21.6	22.2	97.1
	Don't Know	22	2.8	2.9	100.0
	Total	751	97.3	100.0	
Missing	99	21	2.7		
Total		772	100.0		

Q30F College Park Rating: Dining opportunities

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Excellent	49	6.3	6.6	6.6
	Good	255	33.0	34.1	40.6
	Fair	277	35.9	37.0	77.7
	Poor	147	19.0	19.7	97.3
	Don't Know	20	2.6	2.7	100.0
	Total	748	96.9	100.0	
Missing	99	24	3.1		
Total		772	100.0		

Q30G College Park Rating: Recreation opportunities

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Excellent	51	6.6	6.9	6.9
	Good	298	38.6	40.1	47.0
	Fair	204	26.4	27.5	74.4
	Poor	75	9.7	10.1	84.5
	Don't Know	115	14.9	15.5	100.0
	Total	743	96.2	100.0	
Missing	99	29	3.8		
Total		772	100.0		

Q30H College Park Rating: Cultural opportunities

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Excellent	60	7.8	8.1	8.1
	Good	247	32.0	33.5	41.6
	Fair	193	25.0	26.2	67.8
	Poor	98	12.7	13.3	81.0
	Don't Know	140	18.1	19.0	100.0
	Total	738	95.6	100.0	
Missing	99	34	4.4		
Total		772	100.0		

Q30I College Park Rating: Transportation network

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Excellent	84	10.9	11.3	11.3
	Good	309	40.0	41.7	53.0
	Fair	164	21.2	22.1	75.2
	Poor	60	7.8	8.1	83.3
	Don't Know	124	16.1	16.7	100.0
	Total	741	96.0	100.0	
Missing	99	31	4.0		
Total		772	100.0		

Q30K College Park Rating: Your neighborhood, overall

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Excellent	86	11.1	11.5	11.5
	Good	423	54.8	56.3	67.8
	Fair	196	25.4	26.1	93.9
	Poor	41	5.3	5.5	99.3
	Don't Know	5	.6	.7	100.0
	Total	751	97.3	100.0	
Missing	99	21	2.7		
Total		772	100.0		

Q30L College Park Rating: College Park, overall

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Excellent	56	7.3	7.5	7.5
	Good	399	51.7	53.3	60.8
	Fair	244	31.6	32.6	93.4
	Poor	40	5.2	5.3	98.8
	Don't Know	9	1.2	1.2	100.0
	Total	748	96.9	100.0	
Missing	99	24	3.1		
Total		772	100.0		

Q31 Businesses: Restaurants

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	465	60.2	72.7	72.7
	No	175	22.7	27.3	100.0
	Total	640	82.9	100.0	
Missing	99	132	17.1		
Total		772	100.0		

Q31 Businesses: Music & Books

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	407	52.7	67.2	67.2
	No	199	25.8	32.8	100.0
	Total	606	78.5	100.0	
Missing	99	166	21.5		
Total		772	100.0		

Q31 Businesses: Clothing & Shoes

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	339	43.9	56.7	56.7
	No	259	33.5	43.3	100.0
	Total	598	77.5	100.0	
Missing	99	174	22.5		
Total		772	100.0		

Q31 Businesses: Hardware/Garden

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	323	41.8	53.9	53.9
	No	276	35.8	46.1	100.0
	Total	599	77.6	100.0	
Missing	99	173	22.4		
Total		772	100.0		

Q31 Businesses: Entertainment

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	347	44.9	58.1	58.1
	No	250	32.4	41.9	100.0
	Total	597	77.3	100.0	
Missing	99	175	22.7		
Total		772	100.0		

Q31 Businesses: Furniture

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	139	18.0	24.4	24.4
	No	431	55.8	75.6	100.0
	Total	570	73.8	100.0	
Missing	99	202	26.2		
Total		772	100.0		

Q31 Businesses: Electronics

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	215	27.8	38.0	38.0
	No	351	45.5	62.0	100.0
	Total	566	73.3	100.0	
Missing	99	206	26.7		
Total		772	100.0		

Q31 Businesses: Grocery

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	415	53.8	65.5	65.5
	No	219	28.4	34.5	100.0
	Total	634	82.1	100.0	
Missing	99	138	17.9		
Total		772	100.0		

Q31 Businesses: Jewelry

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	73	9.5	13.1	13.1
	No	485	62.8	86.9	100.0
	Total	558	72.3	100.0	
Missing	99	214	27.7		
Total		772	100.0		

Q31 Businesses: Pharmacy

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	235	30.4	39.8	39.8
	No	356	46.1	60.2	100.0
	Total	591	76.6	100.0	
Missing	99	181	23.4		
Total		772	100.0		

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Q1 In what City neighborhood do you live?
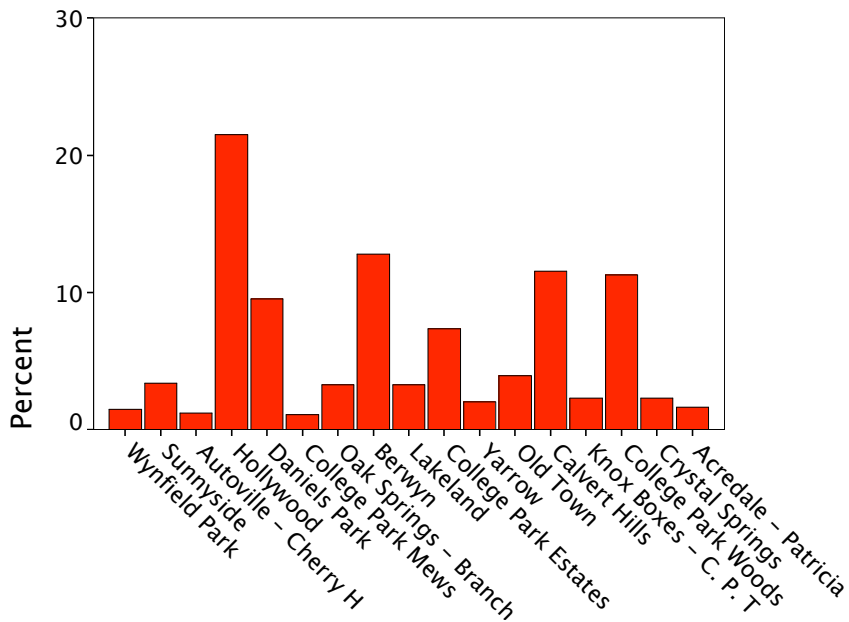
Q1 In what City neighborhood do you live?

Q2 Sex
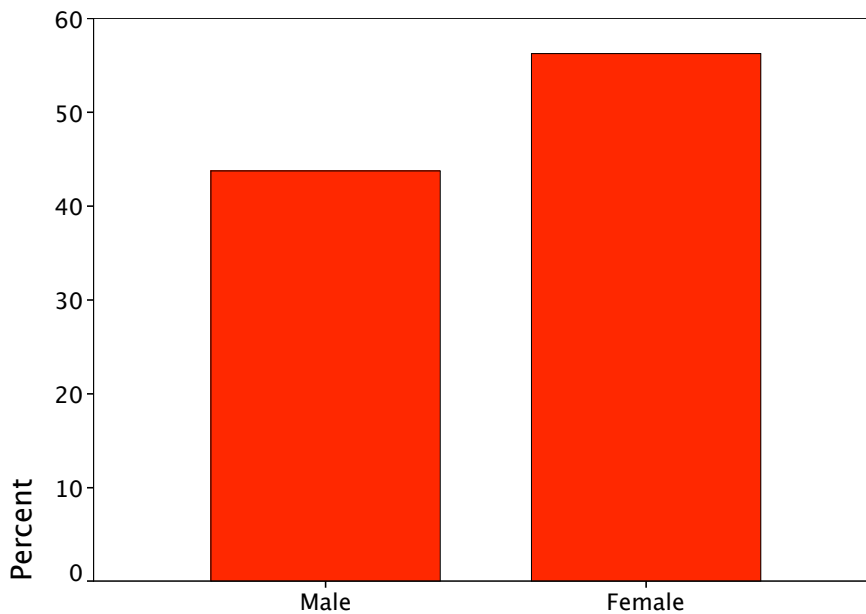
Q2 Sex

Q3 How many years have you lived in College Park?
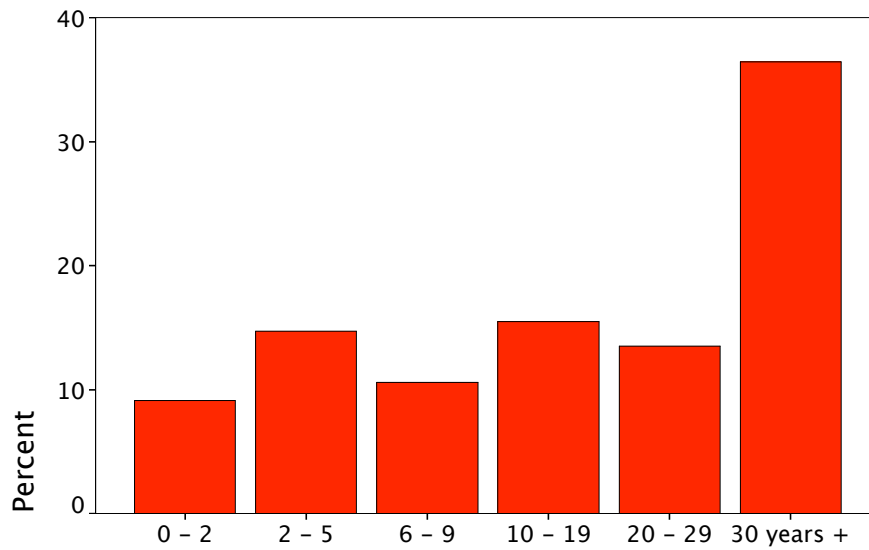
Q3 How many years have you lived in College Park?

Q4 What is your age?
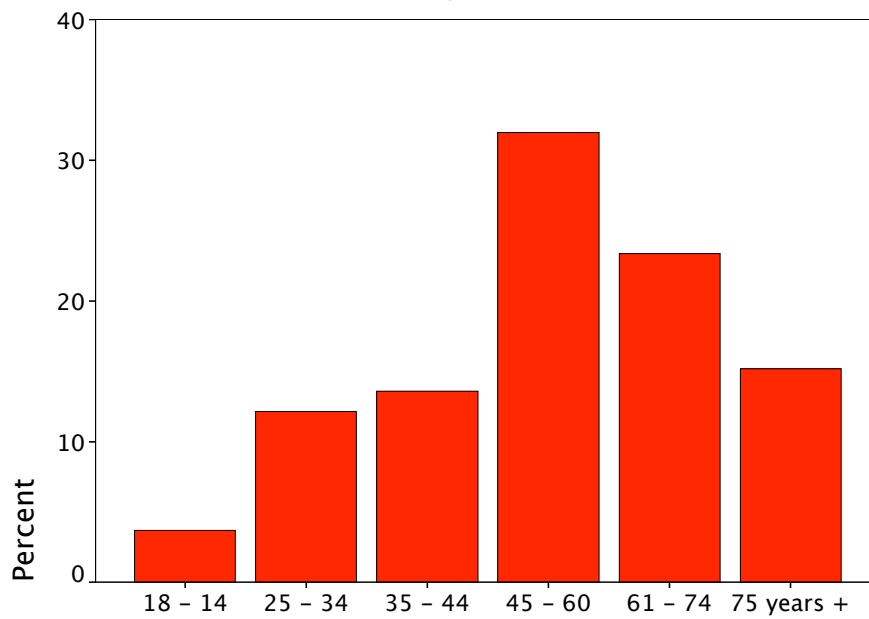
Q4 What is your age?

Q5 Are you employed?
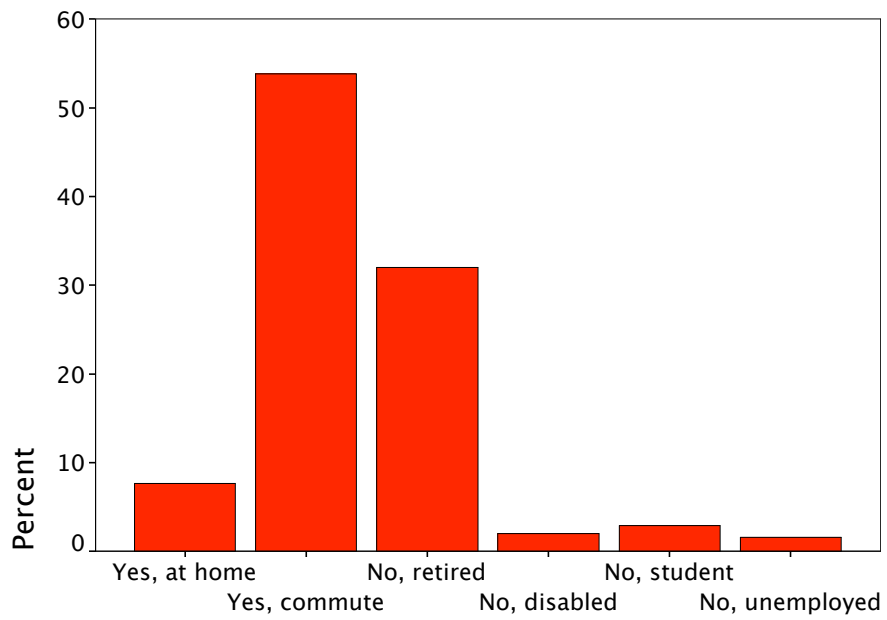
Q5 Are you employed?

Q6 Where do you work?
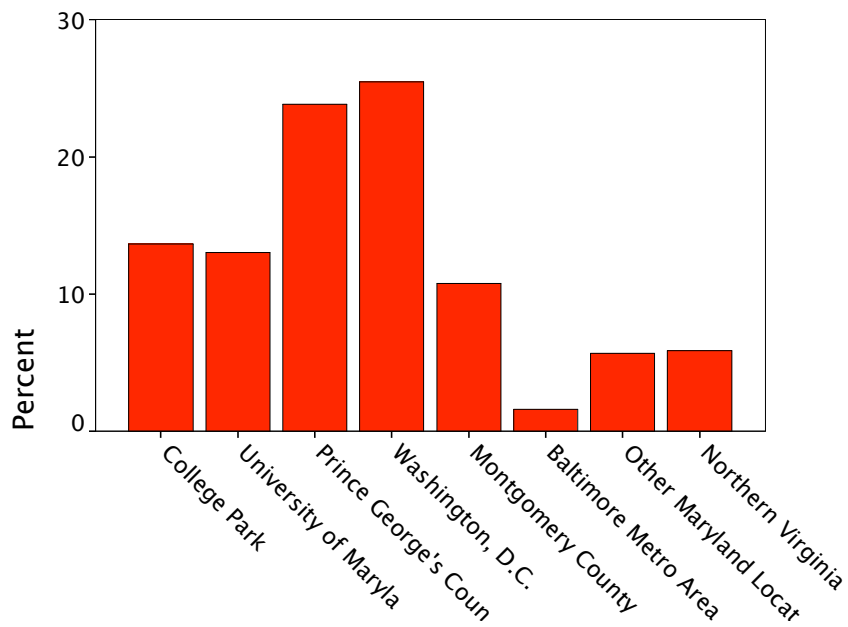
Q6 Where do you work?

Q7 How many miles do you commute to work?
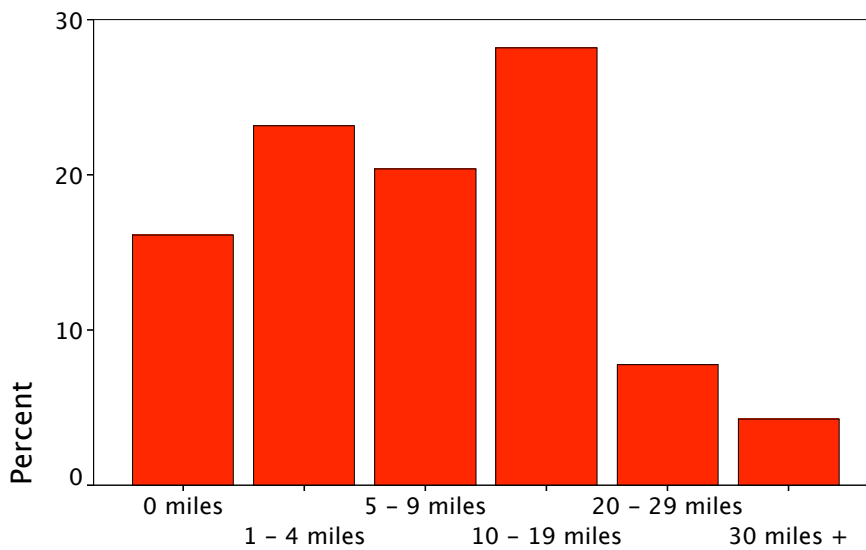
Q7 How many miles do you commute to work?

Q8 How do you usually get to the Metro Rail station?
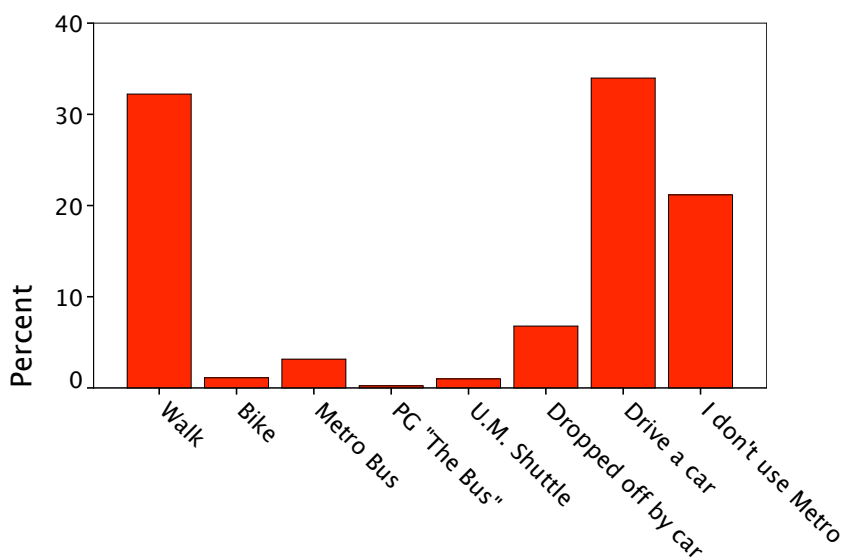
Q8 How do you usually get to the Metro Rail station?

Q9 Is traffic law enforcement in your neighborhood acceptable?
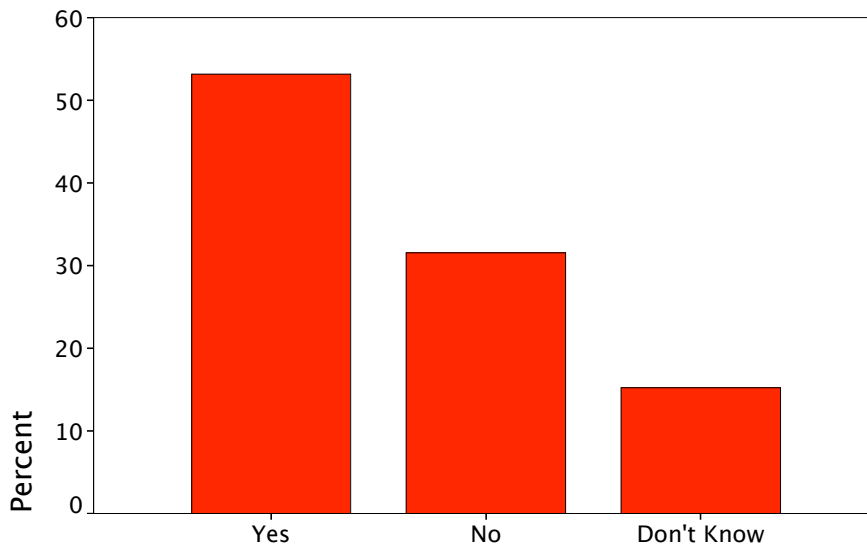
Q9 Is traffic law enforcement in your neighborhood accept

Q10 Is College Park safer now than it was two years ago?
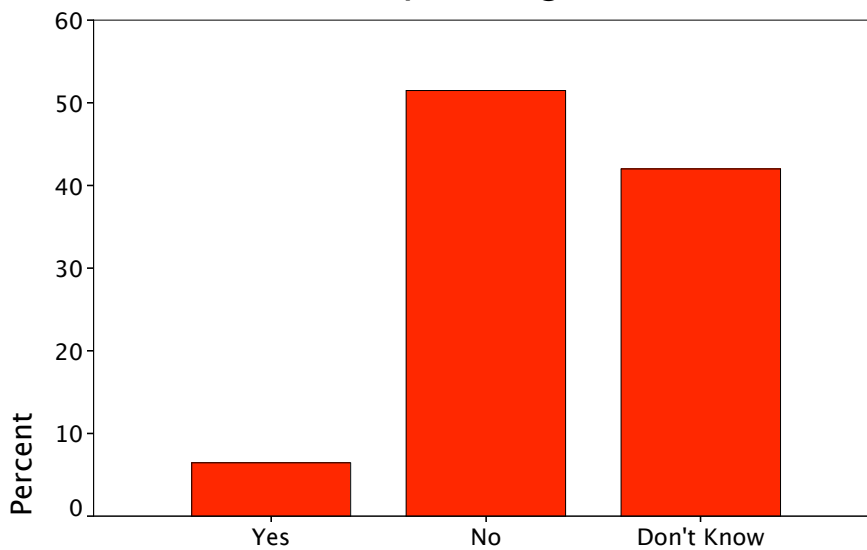
Q10 Is College Park safer now than it was two years ago?

Q11 Has a member of your household been a victim of a crime in CP?
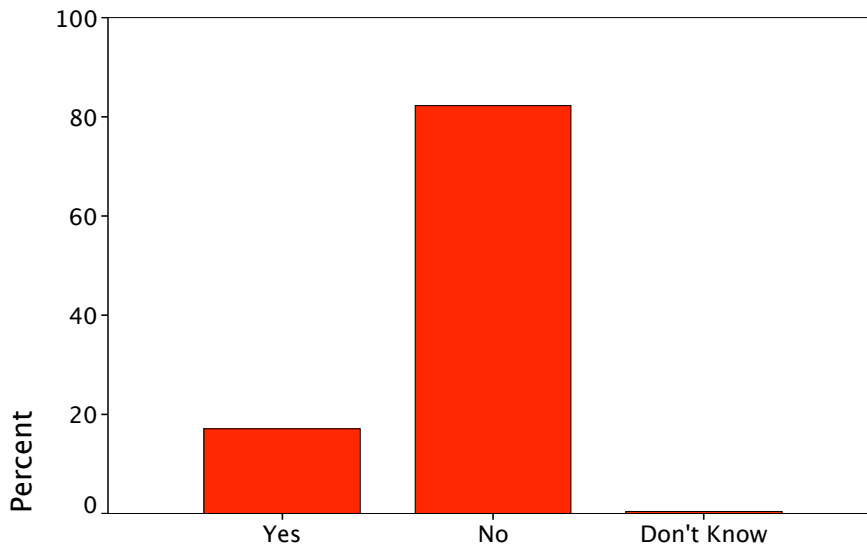
Q11 Has a member of your household been a victim of a

Q12 How much would your household be willing to pay for addititional police?

Q12 How much would your household be willing to pay pe

Q13 Do you have internet access?
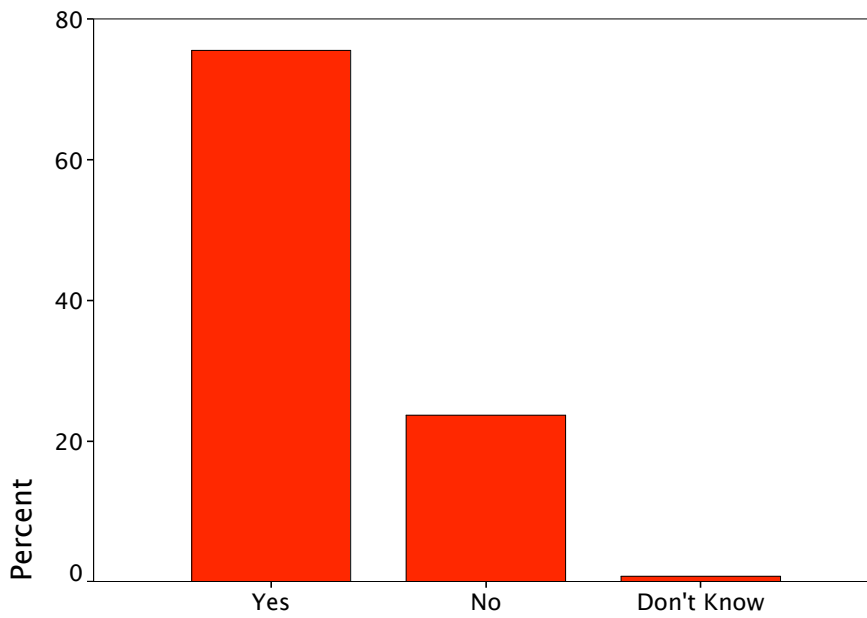
Q13 Do you have internet access?

Q14A1 Parking Enforcement: Commercial Areas

Q14A1 Parking Enforcement: Commercial Areas

Q14A2 Parking Enforcement: Your Neighborhood

Q14A2 Parking Enforcement: Your Neighborhood

Q14B1 Public Works: Roadside tree and shrub planting

Q14B1 Public Works: Roadside tree and shrub planting

Q14B2 Public Works:
Street and sidewalk maintenance

Q14B2 Public Works: Street and sidewalk maintenance

Q14B3 Public Works: Quantity of sidewalk
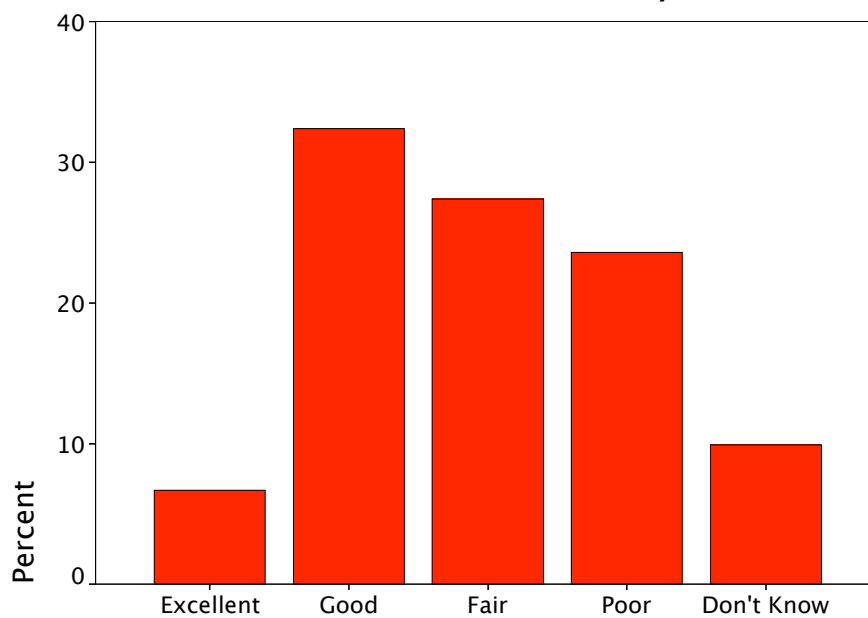
Q14B3 Public Works: Quantity of sidewalks

Q14B4 Public Works: Condition of Sidewal
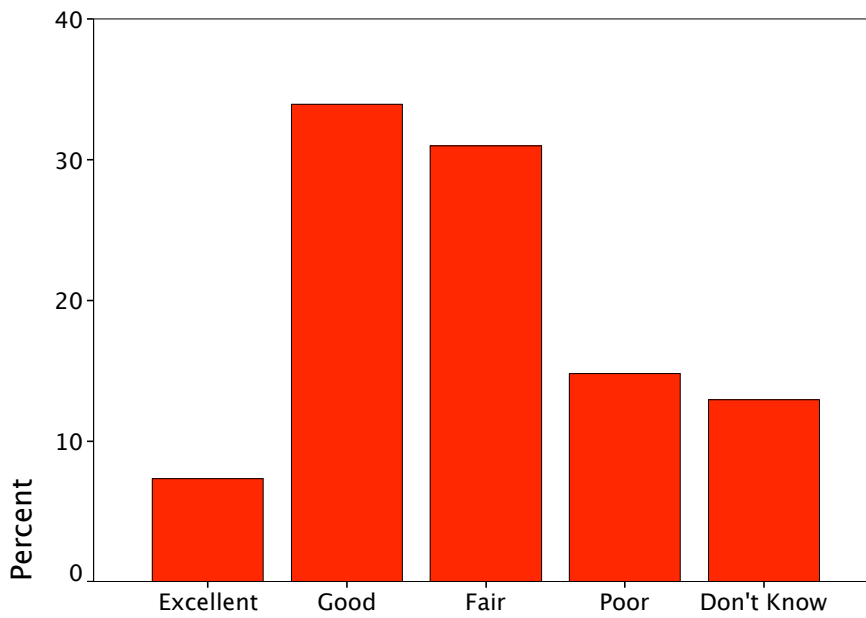
Q14B4 Public Works: Condition of Sidewalks

Q14B5 Public Works: Street Cleaning
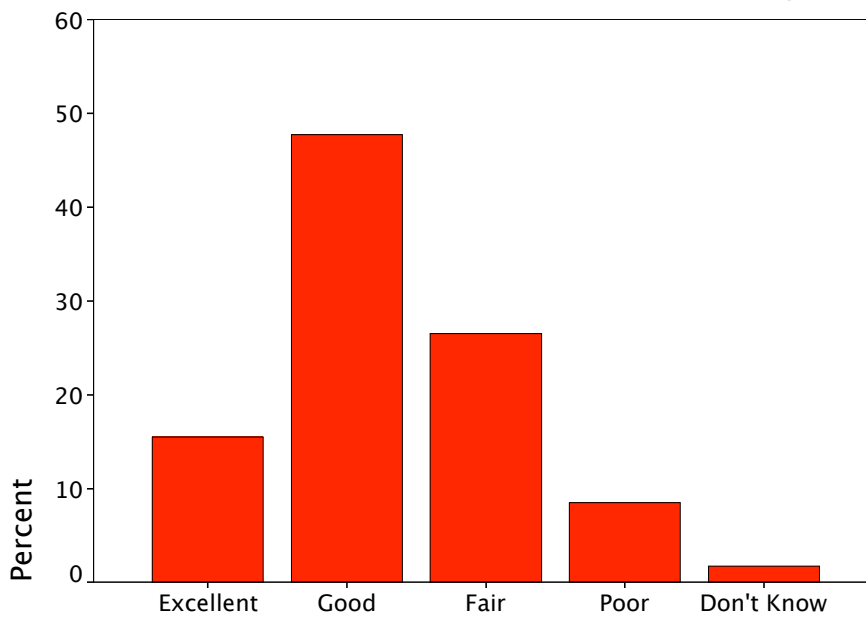
Q14B5 Public Works: Street Cleaning

Q14B6 Public Works: Snow Removal
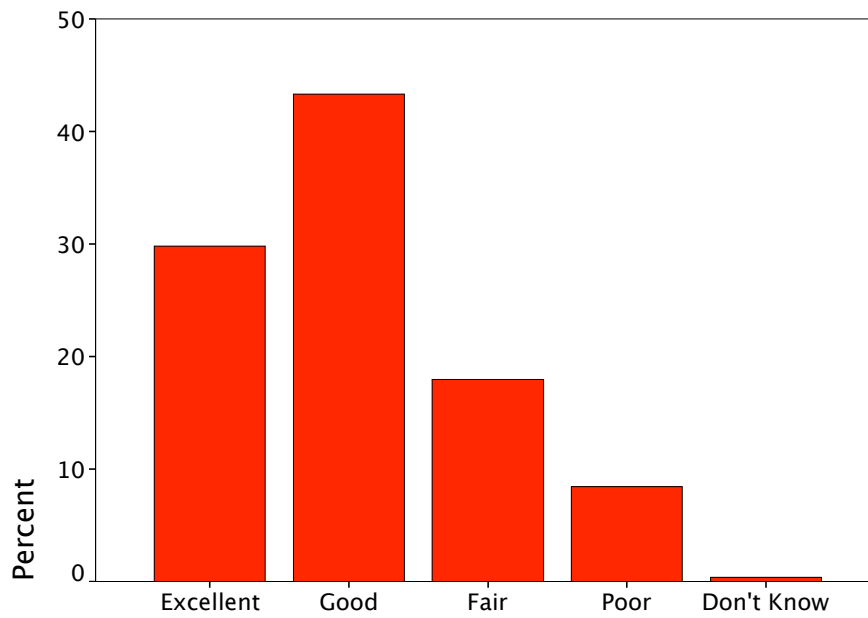
Q14B6 Public Works: Snow Removal

Q14B7 Public Works: Street Lighting
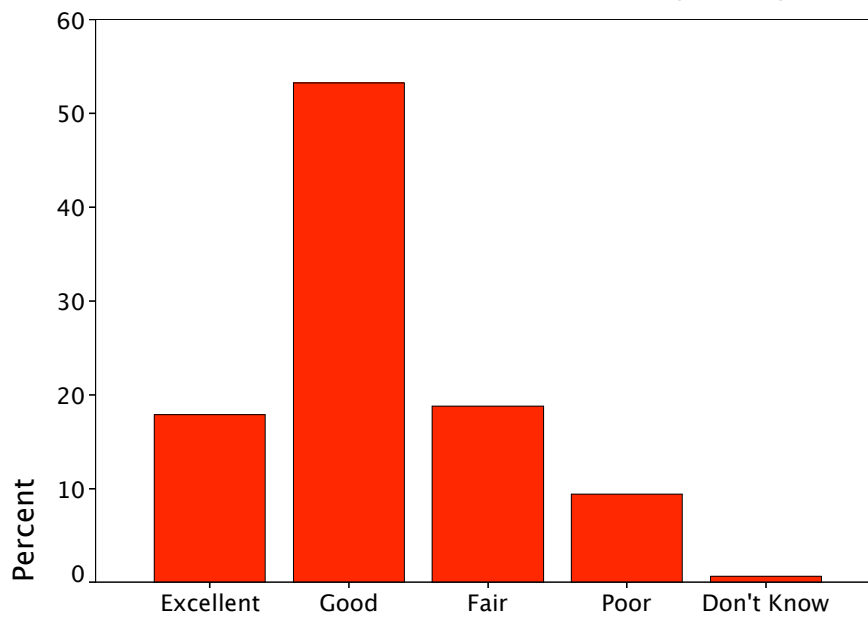
Q14B7 Public Works: Street Lighting

Q14B8 Public Works: Regular trash pickup
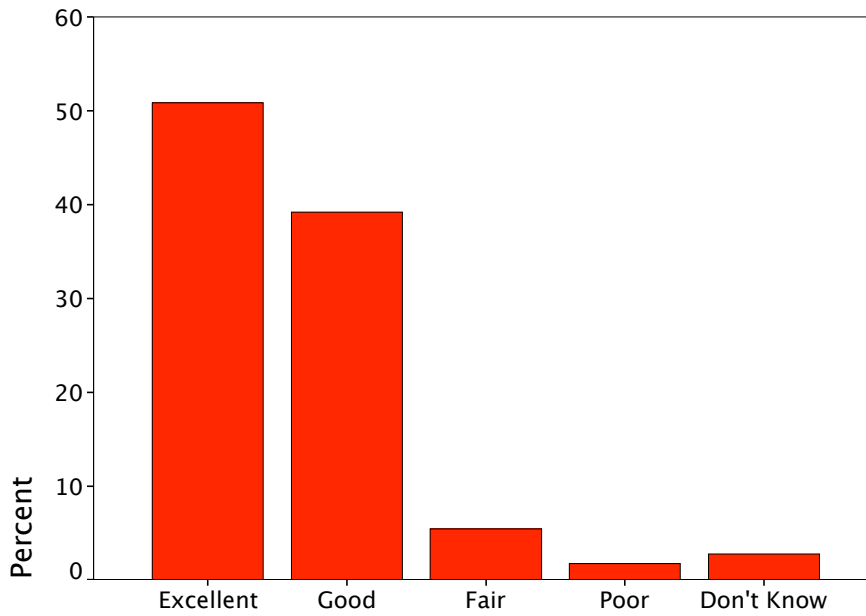
Q14B8 Public Works: Regular trash pickup

Q14B9 Public Works:
Bulky and special trash pickup

Q14B9 Public Works: Bulky and special trash pickup

Q14B10 Public Works: Grass, leaf, and brush pickup

Q14B10 Public Works: Grass, leaf, and brush pickup

Q14B11 Public Works: Recycling pickup
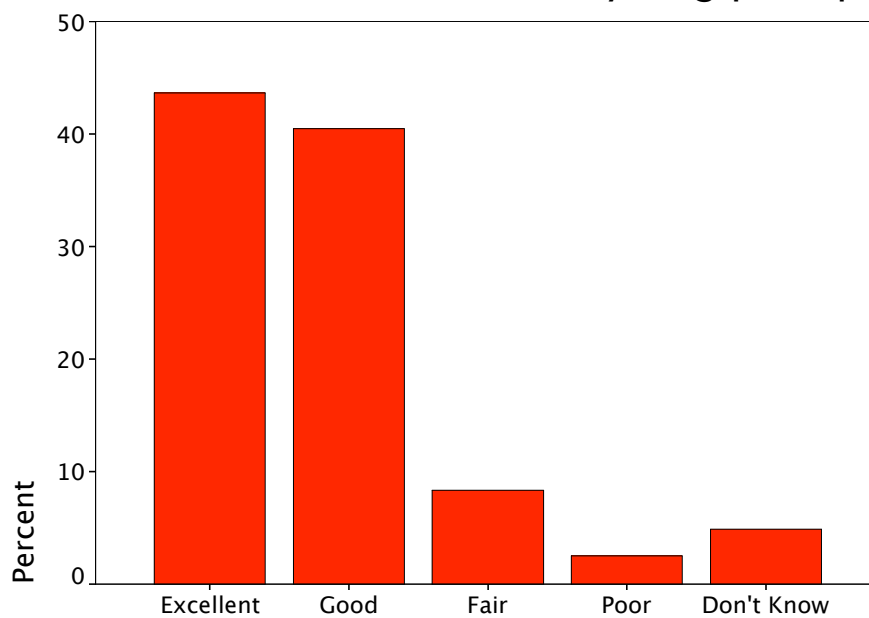
Q14B11 Public Works: Recycling pickup

Q14C1a Code Enforcement in Commercial Areas: Cleanliness and litter

Q14C1a Code Enforcement in Commercial Areas: Cleanline

Q14C1b Code Enforcement in Commercial Areas: Property maintenance

Q14C1b Code Enforcement in Commercial Areas: Property

Q14C1c Code Enforcement in Commercial Areas: Noise

Q14C1c Code Enforcement in Commercial Areas: Noise

Q14C2a Code Enforcement in your Neighborhood: Cleanliness and litter

Q14C2a Code Enforcement in your Neighborhood: Cleanlir

Q14C2b Code Enforcement in your Neighborhood
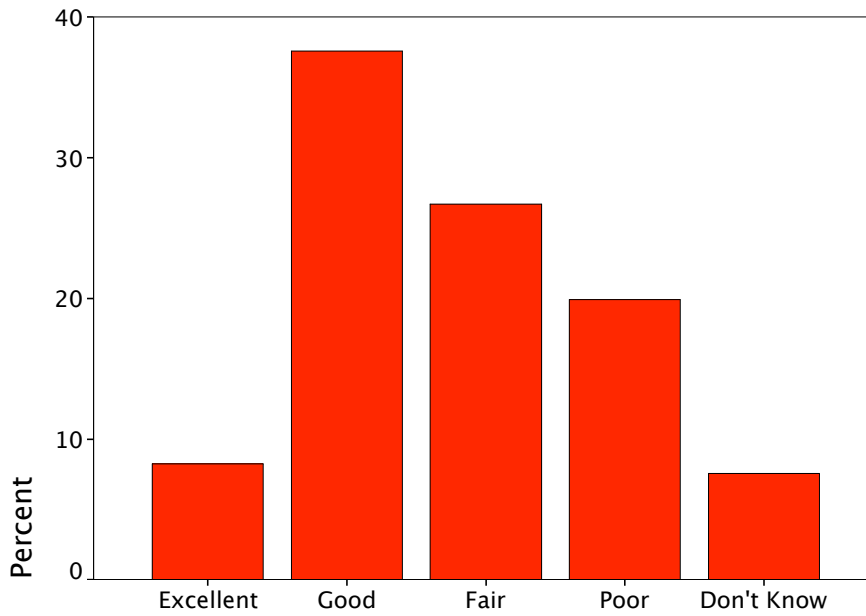
Q14C2b Code Enforcement in your Neighborhood: Propert

Q14C2c Code Enforcement in your Neighborhood: Noise

Q14C2c Code Enforcement in your Neighborhood: Noise

Q14D How do you rate City clinical servic
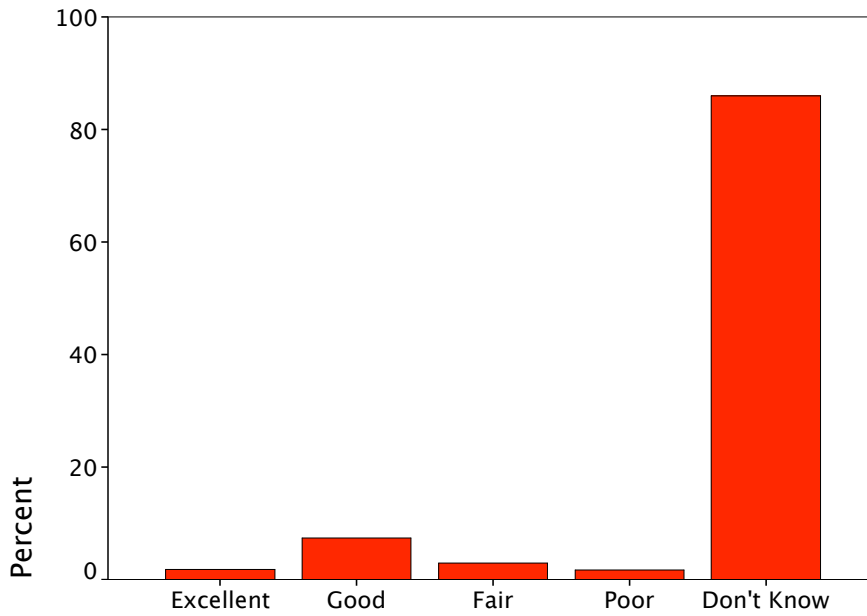
Q14D How do you rate City clinical services for youth and

Q14E How do you rate City seniors programs?
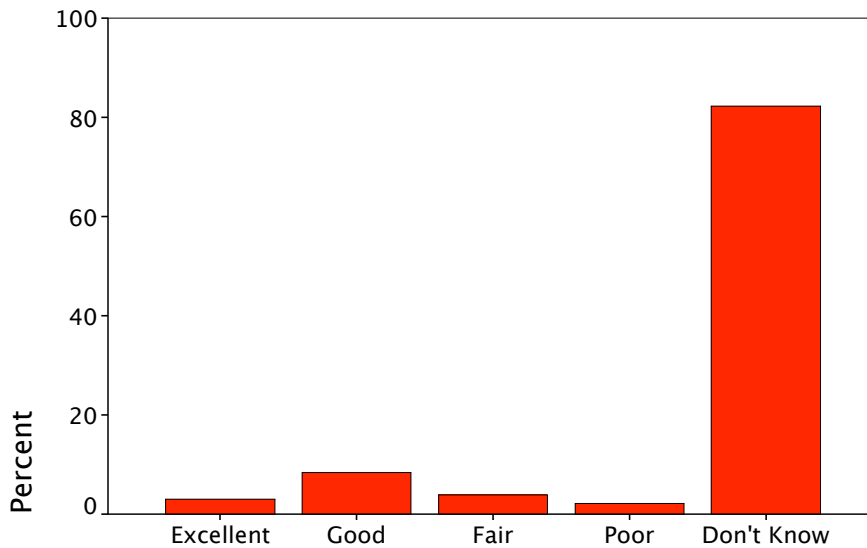
Q14E How do you rate City seniors programs for medical

Q14F How do you rate City Public Information efforts?

Q14F How do you rate City Public Information efforts?

Q14G How do you rate City Planning and Community Development programs?

Q14G How do you rate City Planning and Community Deve

Q15 How do you rate City parks, playgrounds and athletic fields?

Q15 How do you rate City parks, playgrounds and athletic

Q16 How do you rate the City's responsive
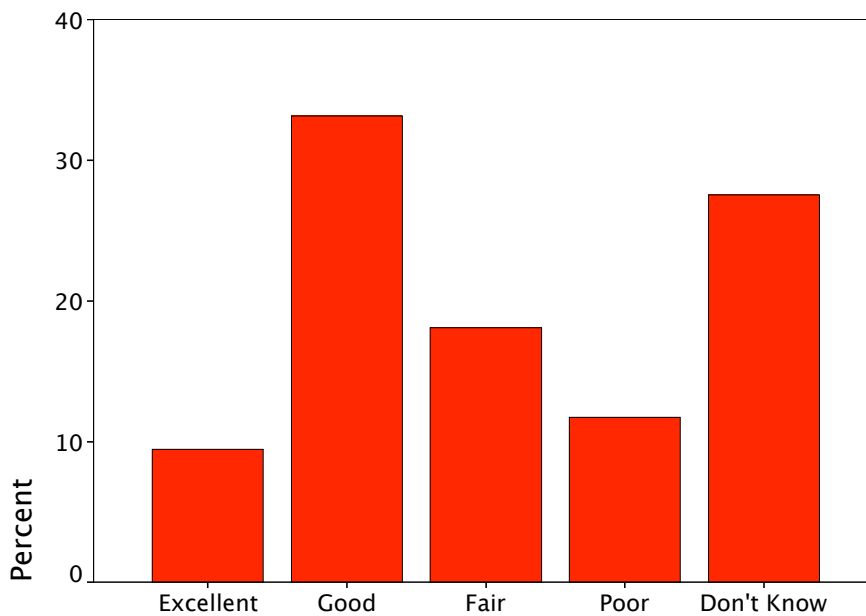
Q16 How do you rate the City's responsiveness and timelir

Q17 How do you rate the overall quality of City of College Park services?

Q17 How do you rate the overall quality of City of College

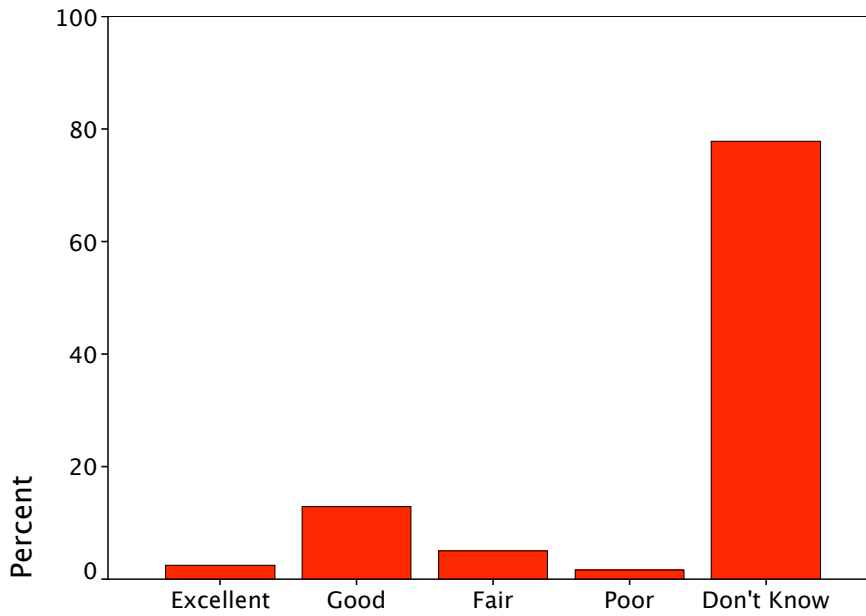## Q18 How wisely is the City of College Park spending tax dollars?

Q18 How wisely is the City of College Park spending tax d
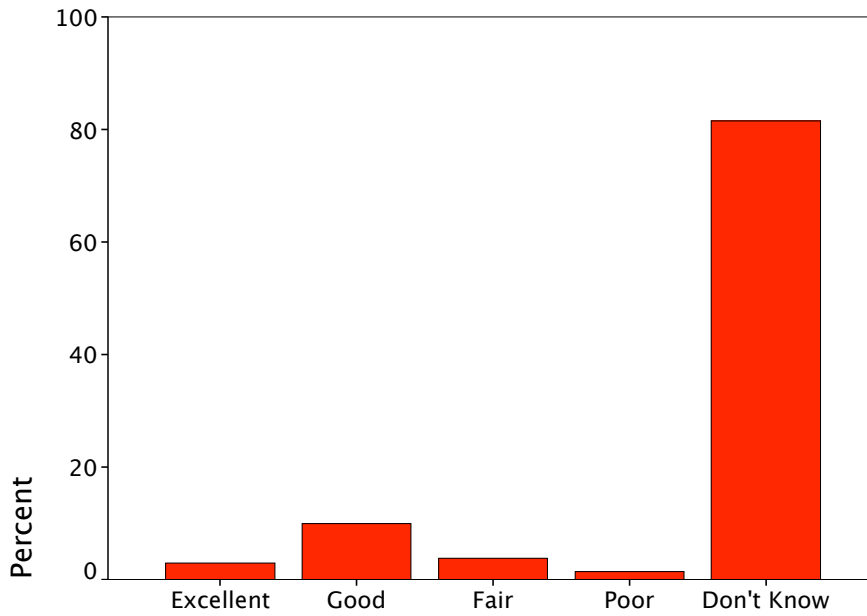
Q19A City Events: July 4th Celebration
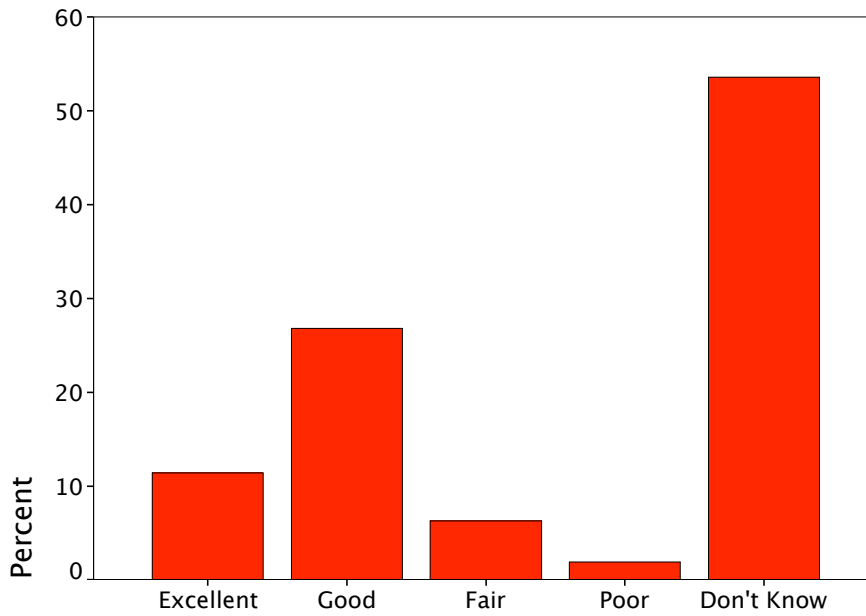
Q19A City Events: July 4th Celebration

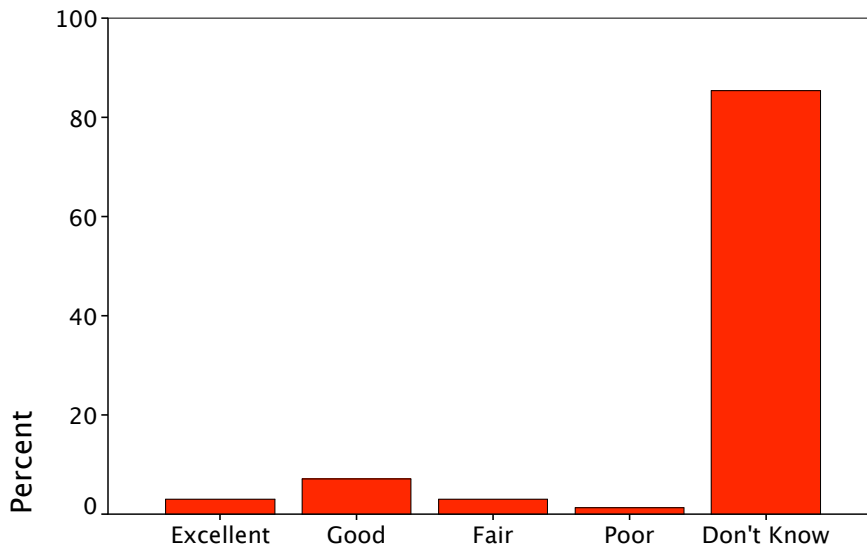## Q19B City Events: Halloween Thing

Q19B City Events: Halloween Thing

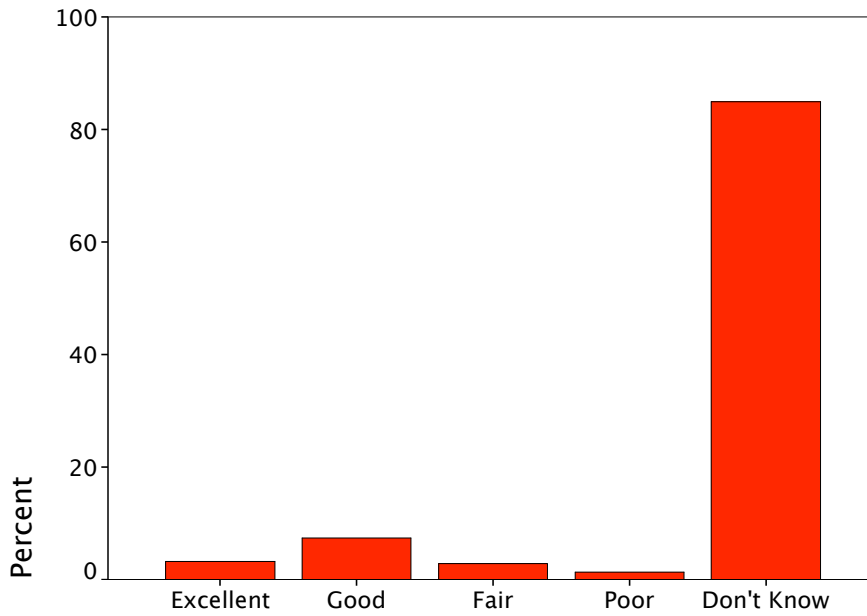## Q19C City Events: Spring Egg Hunt

Q19C City Events: Spring Egg Hunt

Q19D City Events: Lunch with the Easter Bunny

Q19D City Events: Lunch with the Easter Bunny

Q19E City Events: Lunch with Santa

Q19E City Events: Lunch with Santa

Q19F City Events: Maryland Day on campu
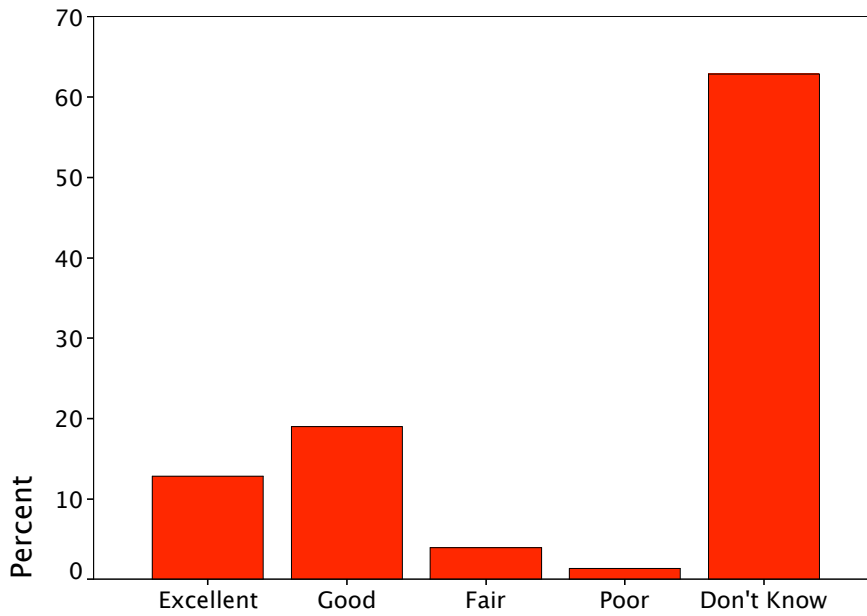
Q19F City Events: Maryland Day on campus

Q19G City Events: Oktoberfest
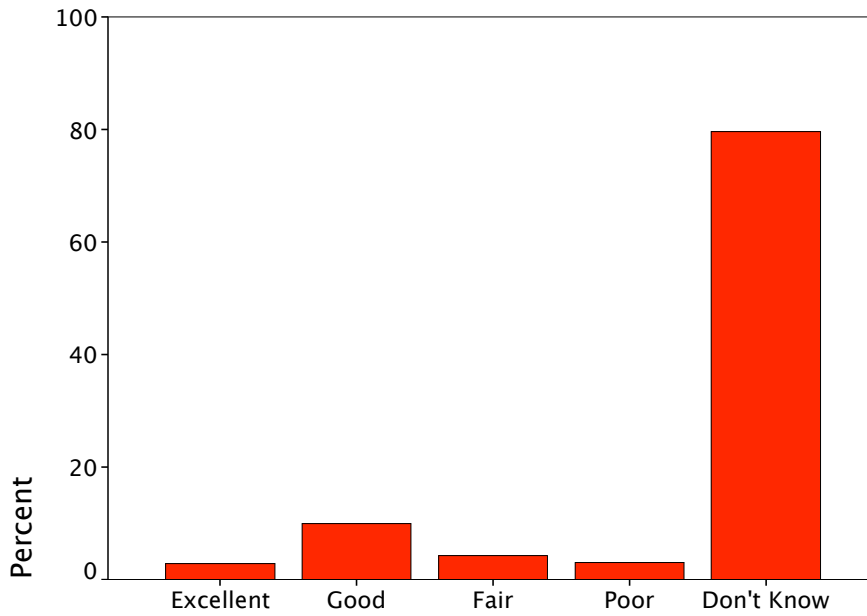
Q19G City Events: Oktoberfest

Q20 How do you rate the ease of obtaining information about the City gov?

Q20 How do you rate the ease of obtaining information ab

Q21 How do you rate the Cable TV customer service?

Q21 How do you rate the Cable TV customer service?

Q22 How do you rate the Cable TV signal quality?

Q22 How do you rate the Cable TV signal quality?

Q23 How do you rate the City of College P
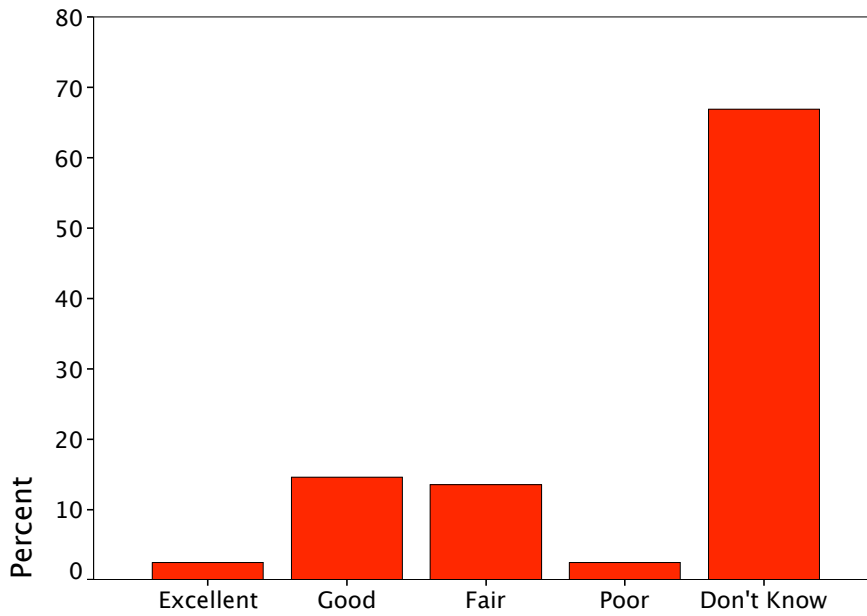
Q23 How do you rate the City of College Park website?

Q24 How do you rate the usefulness
of "Municipal Scene" info in the Gazette?

Q24 How do you rate the usefulness of "Municipal Scene" i

Q25 How often do you visit the City's internet website ?
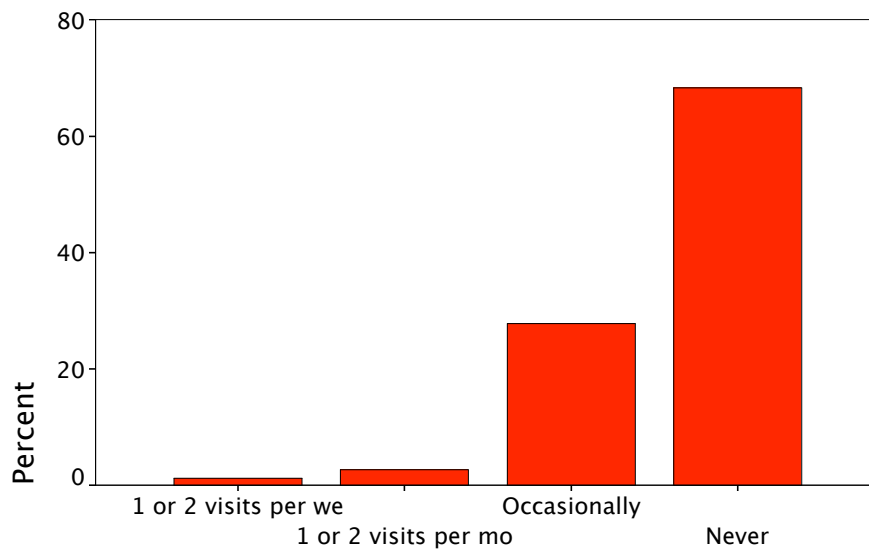
Q25 How often do you visit the City's internet website www

Q26 How often do you watch College Park Channel 71?
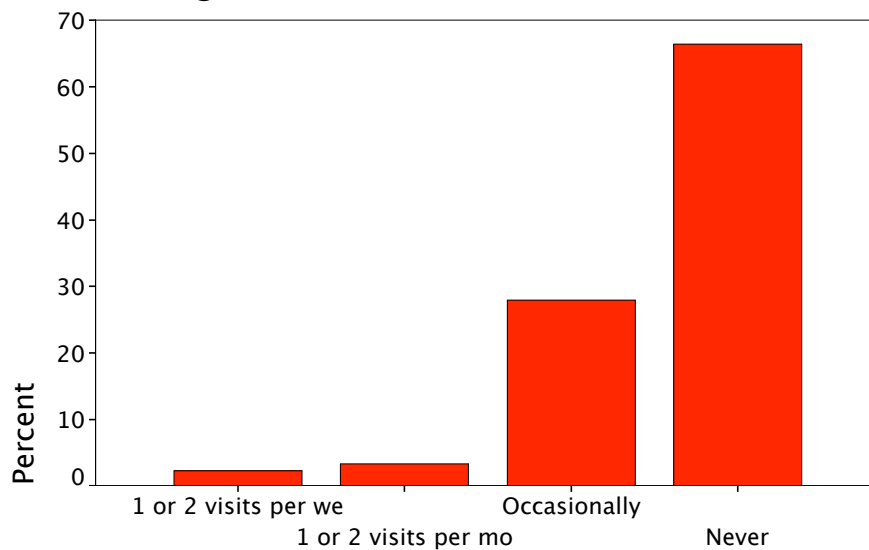
Q26 How often do you watch College Park Channel 71?

Q27A County Services:
Prince George's County Police Dept.

Q27A County Services: Prince George's County Police Dept

Q27B County Services:
County Fire & Emergency Medical Services

Q27B County Services: County Fire & Emergency Medical Se

Q27C County Services:

County maintenance of right-of-ways

Q27C County Services: County maintenance of right-of-wa

Q27D County Services:

Planning and Zoning

Q27D County Services: Planning and Zoning by Maryland-

Q27E County Services:
Maintenance of M-NCPPC Parks

Q27E County Services: Maintenance of M-NCPPC Parks and

Q28A Personal Safety:
As a pedestrian in the City

Q28A Personal Safety: As a pedestrian in the City

Q28B Personal Safety:

Driving on streets in the City

Q28B Personal Safety: Driving on streets in the City

Q28C Personal Safety: In your neighborho
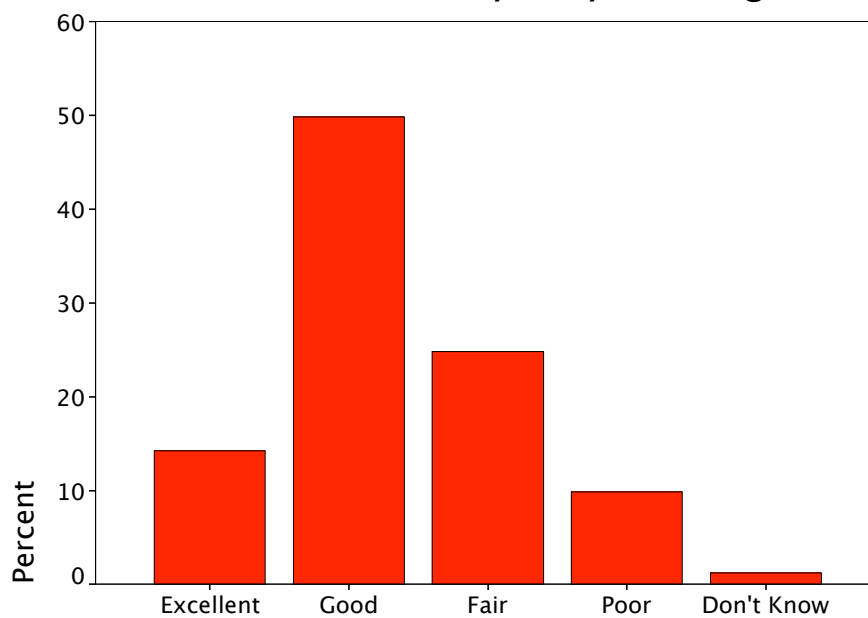
Q28C Personal Safety: In your neighborhood

Q28D Personal Safety:
At local parks and playgrounds

Q28D Personal Safety: At local parks and playgrounds

Q28E Personal Safety:
Near College Park Metro station

Q28E Personal Safety: Near College Park Metro station

Q28F Personal Safety:

Near Greenbelt Metro station

Q28F Personal Safety: Near Greenbelt Metro station

Q28G Personal Safety:

In retail areas of the City

Q28G Personal Safety: In retail areas of the City

Q28H Personal Safety:
On the Univ. of Maryland campus

Q28H Personal Safety: On the Univ. of Maryland campus

Q29A Neighborhood Rating:
Physical condition of housing

Q29A Neighborhood Rating: Physical condition of housing

Q29B Neighborhood Rating: Nearness to parks and open spaces

Q29B Neighborhood Rating: Nearness to parks and open s

Q29C Neighborhood Rating: Walking distance to a bus stop

Q29C Neighborhood Rating: Walking distance to a bus sto

Q29D Neighborhood Rating:
Availability of sidewalks and hiking trails

Q29D Neighborhood Rating: Availability of sidewalks and h

Q29E Neighborhood Rating:
Availability of bike trails and bike lanes

Q29E Neighborhood Rating: Availability of bike trails and r

Q29F Neighborhood Rating: Access to shopping and other services

Q29F Neighborhood Rating: Access to shopping and other

Q29G Neighborhood Rating: Access to quality schools for children

Q29G Neighborhood Rating: Access to quality schools for

Q29H Neighborhood Rating:
Access to employment

Q29H Neighborhood Rating: Access to employment

Q30A College Park Rating:
Employment opportunities

Q30A College Park Rating: Employment opportunities

Q30C College Park Rating:

Vibrancy of downtown

Q30C College Park Rating: Vibrancy of downtown

Q30D College Park Rating: Cost of living
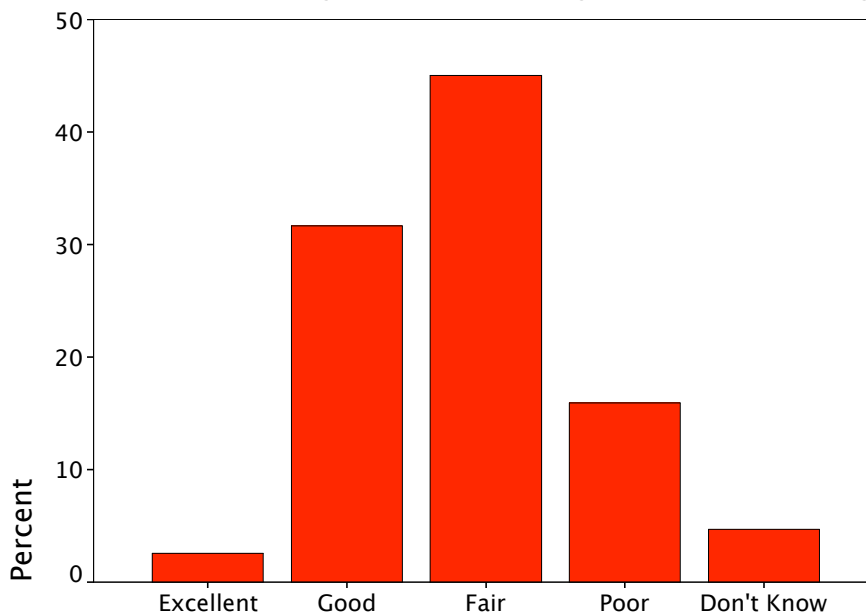
Q30D College Park Rating: Cost of living

Q30E College Park Rating: Shopping opportunities

Q30E College Park Rating: Shopping opportunities

Q30F College Park Rating: Dining opportunities

Q30F College Park Rating: Dining opportunities

Q30G College Park Rating: Recreation opportunities

Q30G College Park Rating: Recreation opportunities

Q30H College Park Rating: Cultural opportunities

Q30H College Park Rating: Cultural opportunities

Q30I College Park Rating: Transportation network

Q30I College Park Rating: Transportation network

Q30K College Park Rating: Your neighborhood, overall

Q30K College Park Rating: Your neighborhood, overall

Q30L College Park Rating:

College Park, overall

Q30L College Park Rating: College Park, overall

Q31 Businesses: Restaurants
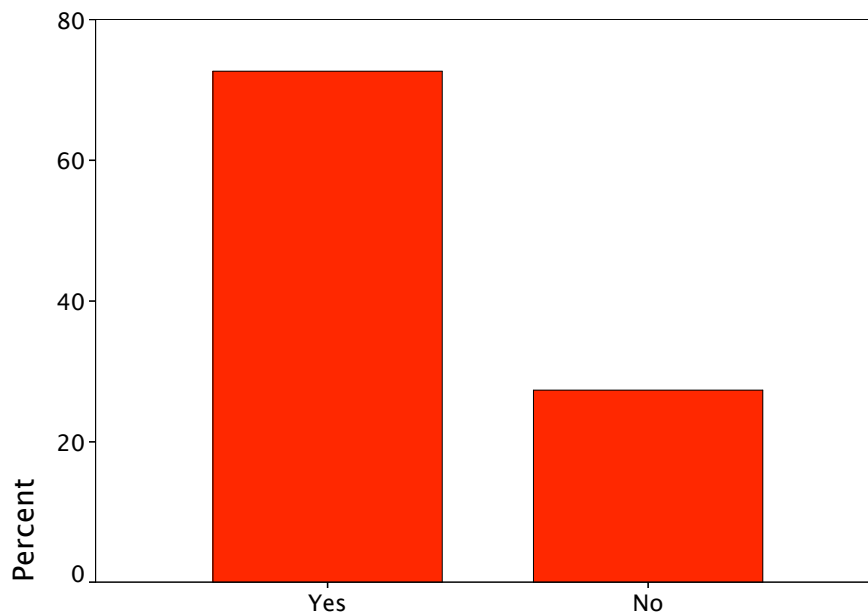
Q31 Businesses: Restaurants

Q31 Businesses: Music & Books
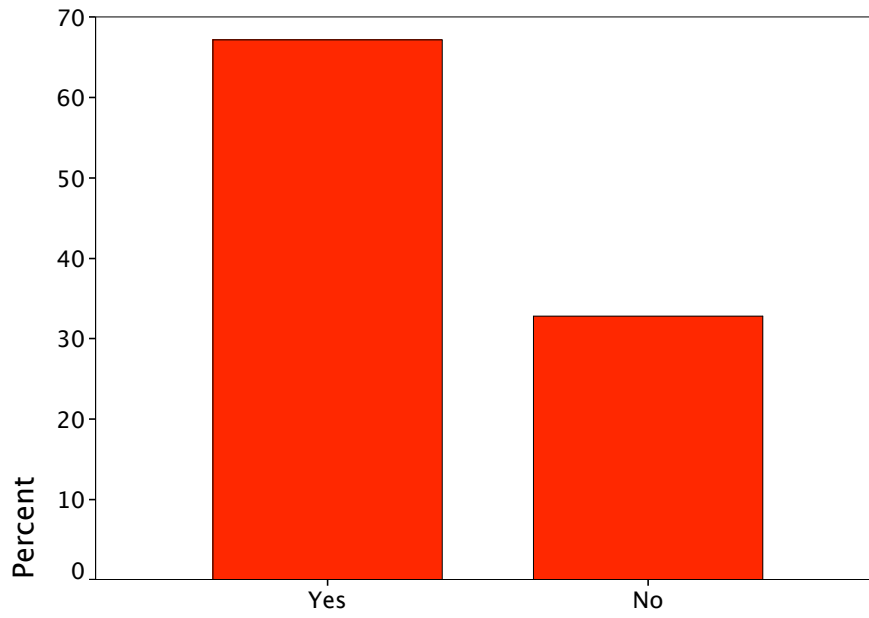
Q31 Businesses: Music & Books

Q31 Businesses: Clothing & Shoes
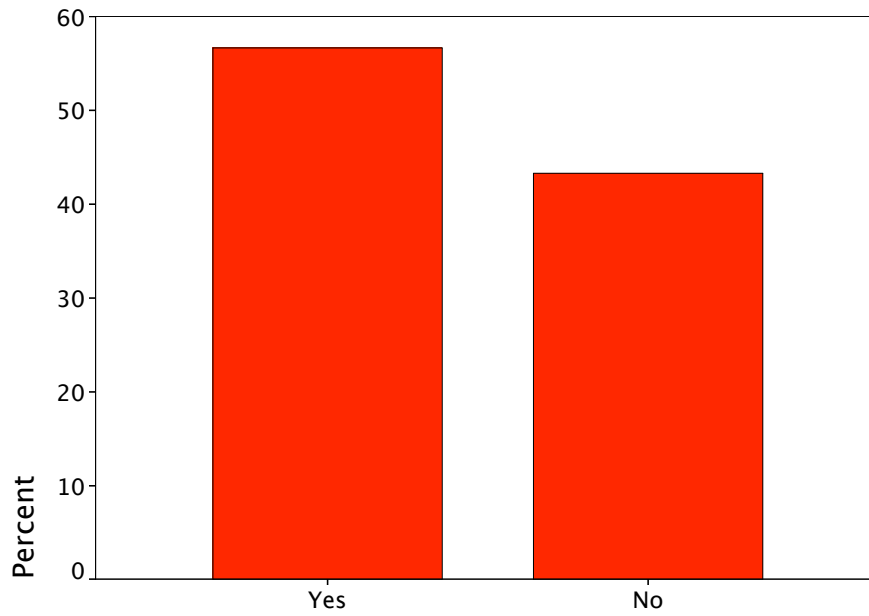
Q31 Businesses: Clothing & Shoes

Q31 Businesses: Hardware/Garden
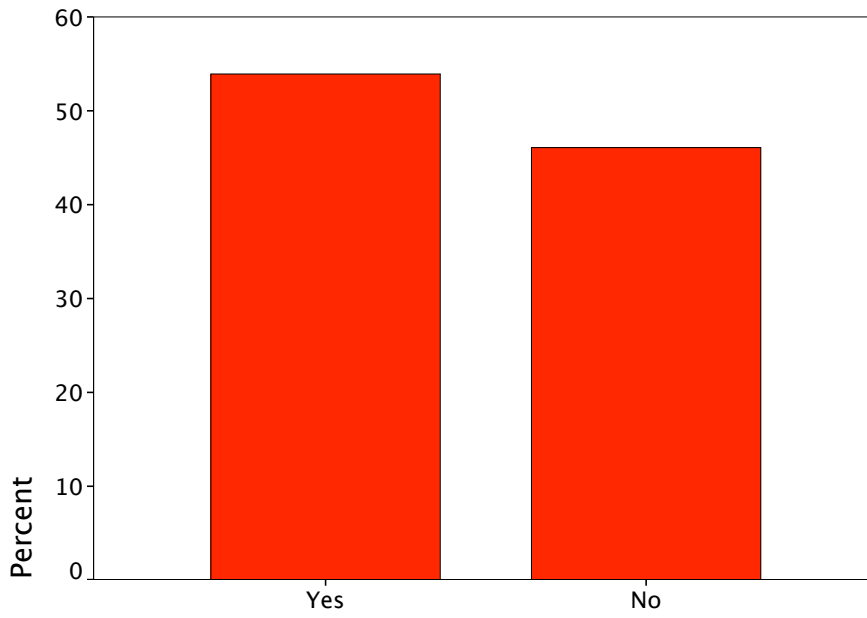
Q31 Businesses: Hardware/Garden

Q31 Businesses: Entertainment
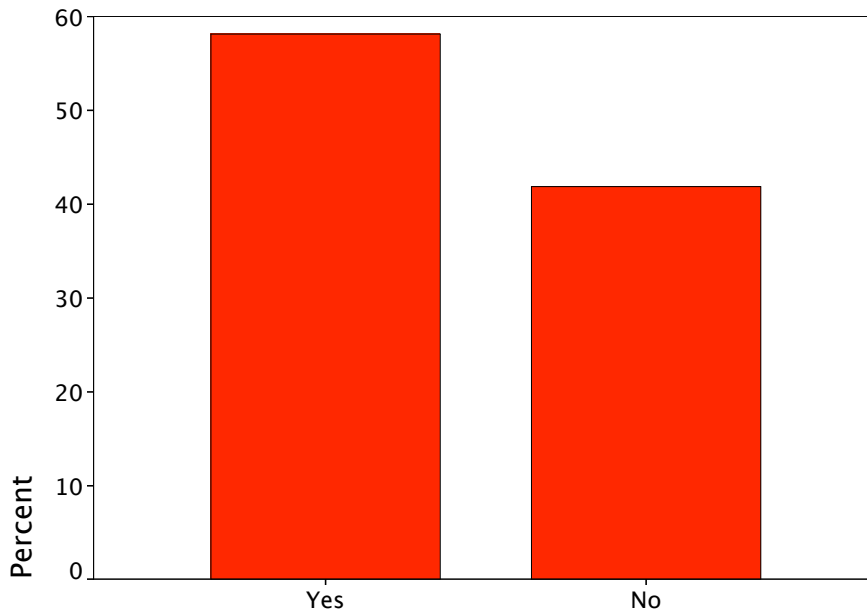
Q31 Businesses: Entertainment

Q31 Businesses: Furniture
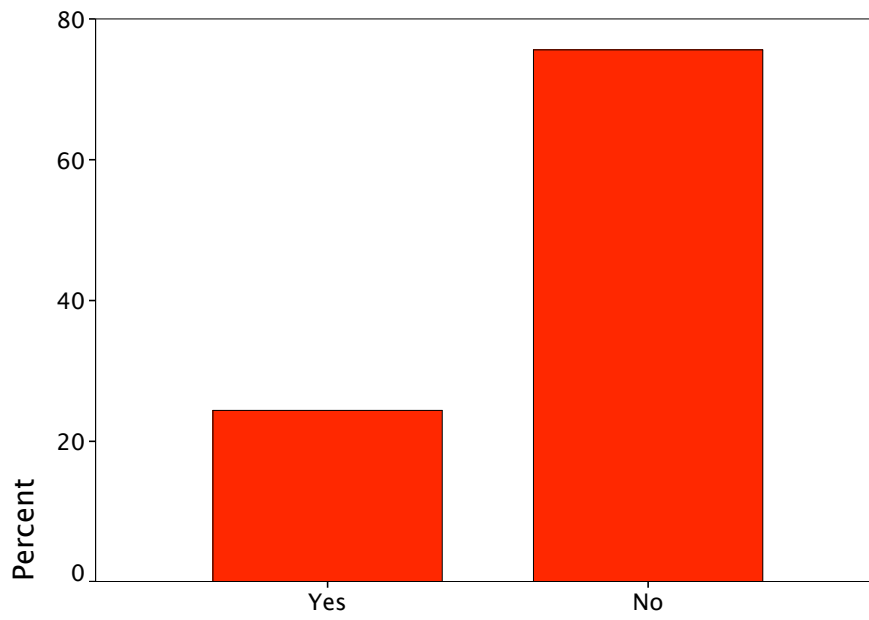
Q31 Businesses: Furniture

Q31 Businesses: Electronics
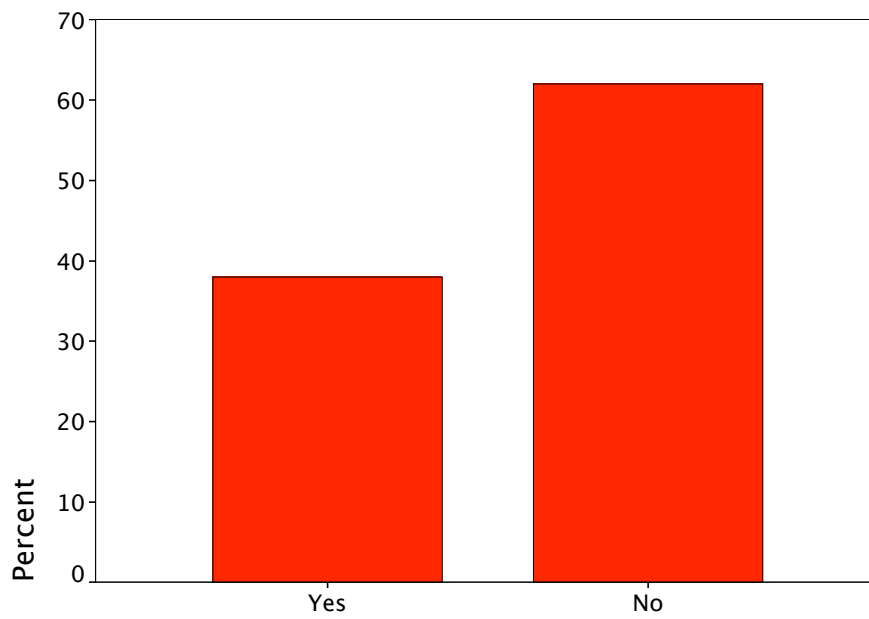
Q31 Businesses: Electronics

Q31 Businesses: Grocery
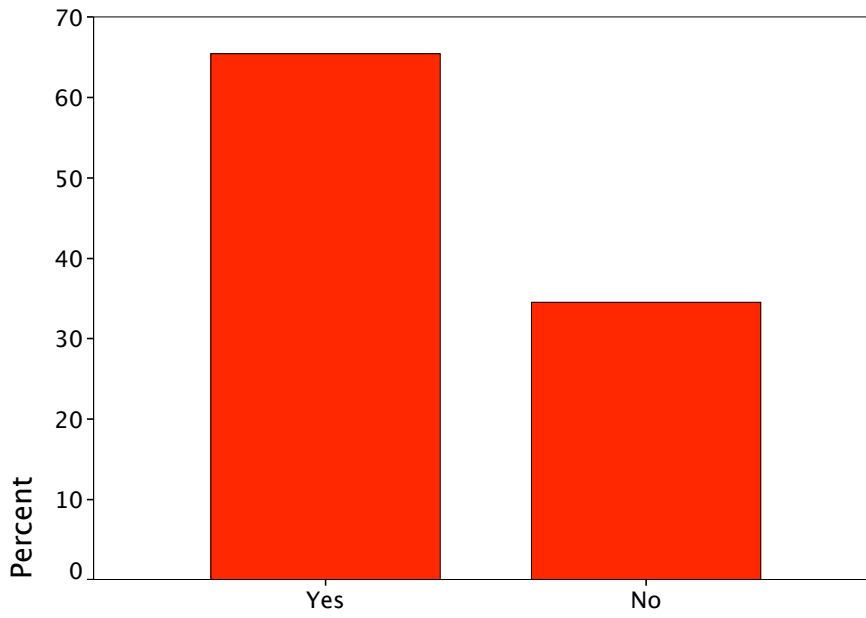
Q31 Businesses: Grocery
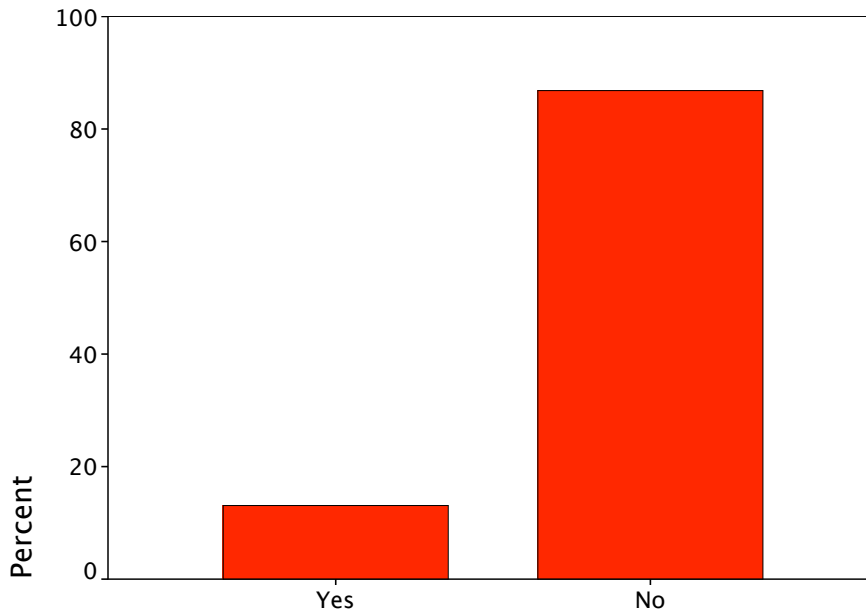
Q31 Businesses: Jewelry

Q31 Businesses: Jewelry

93

Q31 Businesses: Pharmacy
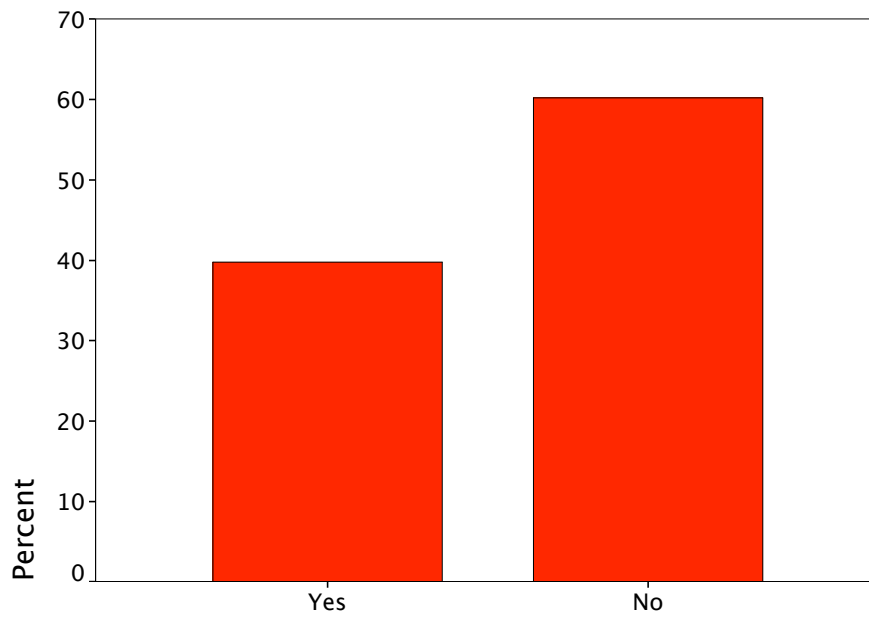
Q31 Businesses: Pharmacy

Appendix D: Frequency Tables of 2002 Survey

Neighborhood Street/Sidewalk Maintenance

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Excellent	198	21.0	21.9	21.9
	Good	472	50.0	52.2	74.0
	Fair	174	18.4	19.2	93.3
	Poor	40	4.2	4.4	97.7
	Don't Know	21	2.2	2.3	100.0
	Total	905	95.9	100.0	
Missing	99	39	4.1		
Total		944	100.0		

Street Lighting

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Excellent	209	22.1	22.7	22.7
	Good	505	53.5	54.8	77.5
	Fair	170	18.0	18.5	96.0
	Poor	32	3.4	3.5	99.5
	Don't Know	5	.5	.5	100.0
	Total	921	97.6	100.0	
Missing	99	23	2.4		
Total		944	100.0		

Street Cleaning

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Excellent	206	21.8	22.5	22.5
	Good	463	49.0	50.5	73.0
	Fair	187	19.8	20.4	93.4
	Poor	53	5.6	5.8	99.2
	Don't Know	7	.7	.8	100.0
	Total	916	97.0	100.0	
Missing	99	28	3.0		
Total		944	100.0		

Horticulture/Plantings on City-Owned Property

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Excellent	208	22.0	22.9	22.9
	Good	455	48.2	50.1	72.9
	Fair	146	15.5	16.1	89.0
	Poor	28	3.0	3.1	92.1
	Don't Know	72	7.6	7.9	100.0
	Total	909	96.3	100.0	
Missing	99	35	3.7		
Total		944	100.0		

Snow Removal

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Excellent	377	39.9	41.7	41.7
	Good	379	40.1	41.9	83.6
	Fair	67	7.1	7.4	91.0
	Poor	14	1.5	1.5	92.6
	Don't Know	67	7.1	7.4	100.0
	Total	904	95.8	100.0	
Missing	99	40	4.2		
Total		944	100.0		

Regular Trash Collection

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Excellent	452	47.9	49.1	49.1
	Good	380	40.3	41.3	90.4
	Fair	60	6.4	6.5	97.0
	Poor	20	2.1	2.2	99.1
	Don't Know	8	.8	.9	100.0
	Total	920	97.5	100.0	
Missing	99	24	2.5		
Total		944	100.0		

Special Trash Collection (Bulky items)

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Excellent	417	44.2	45.3	45.3
	Good	326	34.5	35.4	80.8
	Fair	79	8.4	8.6	89.3
	Poor	11	1.2	1.2	90.5
	Don't Know	87	9.2	9.5	100.0
	Total	920	97.5	100.0	
Missing	99	24	2.5		
Total		944	100.0		

Recycling (Grass/leaf pick-up)

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Excellent	338	35.8	36.9	36.9
	Good	394	41.7	43.1	80.0
	Fair	103	10.9	11.3	91.3
	Poor	30	3.2	3.3	94.5
	Don't Know	50	5.3	5.5	100.0
	Total	915	96.9	100.0	
Missing	99	29	3.1		
Total		944	100.0		

Recycling (Newspaper, glass, plastic, etc.)

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Excellent	420	44.5	45.8	45.8
	Good	383	40.6	41.8	87.6
	Fair	75	7.9	8.2	95.7
	Poor	27	2.9	2.9	98.7
	Don't Know	12	1.3	1.3	100.0
	Total	917	97.1	100.0	
Missing	99	27	2.9		
Total		944	100.0		

Cleanliness of Downtown College Park

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Excellent	115	12.2	12.9	12.9
	Good	407	43.1	45.7	58.6
	Fair	164	17.4	18.4	77.0
	Poor	51	5.4	5.7	82.7
	Don't Know	154	16.3	17.3	100.0
	Total	891	94.4	100.0	
Missing	99	53	5.6		
Total		944	100.0		

Parking Enforcement: Commercial Areas

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Excellent	162	17.2	18.4	18.4
	Good	309	32.7	35.2	53.6
	Fair	96	10.2	10.9	64.5
	Poor	42	4.4	4.8	69.3
	Don't Know	270	28.6	30.7	100.0
	Total	879	93.1	100.0	
Missing	99	65	6.9		
Total		944	100.0		

Parking Enforcement: Your Neighborhood

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Excellent	147	15.6	16.6	16.6
	Good	342	36.2	38.6	55.3
	Fair	154	16.3	17.4	72.7
	Poor	118	12.5	13.3	86.0
	Don't Know	124	13.1	14.0	100.0
	Total	885	93.8	100.0	
Missing	99	59	6.3		
Total		944	100.0		

Code Enforcement: Commercial/Industrial Areas--Cleanliness/Litter

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Excellent	75	7.9	8.3	8.3
	Good	286	30.3	31.8	40.2
	Fair	181	19.2	20.1	60.3
	Poor	99	10.5	11.0	71.3
	Don't Know	258	27.3	28.7	100.0
	Total	899	95.2	100.0	
Missing	99	45	4.8		
Total		944	100.0		

Code Enforcement: Commercial/Industrial Areas--Property Maintenance

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Excellent	74	7.8	8.3	8.3
	Good	293	31.0	32.8	41.1
	Fair	188	19.9	21.0	62.1
	Poor	99	10.5	11.1	73.2
	Don't Know	240	25.4	26.8	100.0
	Total	894	94.7	100.0	
Missing	99	50	5.3		
Total		944	100.0		

Code Enforcement: Commercial/Industrial Areas--Noise

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Excellent	96	10.2	10.8	10.8
	Good	275	29.1	31.0	41.8
	Fair	152	16.1	17.1	59.0
	Poor	95	10.1	10.7	69.7
	Don't Know	269	28.5	30.3	100.0
	Total	887	94.0	100.0	
Missing	99	57	6.0		
Total		944	100.0		

Code Enforcement: Your Neighborhood--Cleanliness/Litter

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Excellent	168	17.8	18.4	18.4
	Good	400	42.4	43.9	62.3
	Fair	186	19.7	20.4	82.7
	Poor	119	12.6	13.0	95.7
	Don't Know	39	4.1	4.3	100.0
	Total	912	96.6	100.0	
Missing	99	32	3.4		
Total		944	100.0		

Code Enforcement: Your Neighborhood--Property Maintenance

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Excellent	143	15.1	15.7	15.7
	Good	392	41.5	43.1	58.9
	Fair	195	20.7	21.5	80.3
	Poor	142	15.0	15.6	95.9
	Don't Know	37	3.9	4.1	100.0
	Total	909	96.3	100.0	
Missing	99	35	3.7		
Total		944	100.0		

Code Enforcement: Your Neighborhood--Noise

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Excellent	166	17.6	18.2	18.2
	Good	379	40.1	41.6	59.9
	Fair	175	18.5	19.2	79.1
	Poor	127	13.5	14.0	93.1
	Don't Know	63	6.7	6.9	100.0
	Total	910	96.4	100.0	
Missing	99	34	3.6		
Total		944	100.0		

Animal Control

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Excellent	169	17.9	18.6	18.6
	Good	405	42.9	44.6	63.1
	Fair	133	14.1	14.6	77.8
	Poor	87	9.2	9.6	87.3
	Don't Know	115	12.2	12.7	100.0
	Total	909	96.3	100.0	
Missing	99	35	3.7		
Total		944	100.0		

Clinical Services (Youth & family counseling, community services and information and referral)

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Excellent	46	4.9	5.2	5.2
	Good	102	10.8	11.4	16.6
	Fair	29	3.1	3.3	19.9
	Poor	7	.7	.8	20.7
	Don't Know	707	74.9	79.3	100.0
	Total	891	94.4	100.0	
Missing	99	53	5.6		
Total		944	100.0		

Seniors Program (Recreation trips, transportation to medical appointments and shipping, advocacy and information services)

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Excellent	46	4.9	5.1	5.1
	Good	87	9.2	9.7	14.8
	Fair	44	4.7	4.9	19.7
	Poor	15	1.6	1.7	21.4
	Don't Know	705	74.7	78.6	100.0
	Total	897	95.0	100.0	
Missing	99	47	5.0		
Total		944	100.0		

Public Information

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Excellent	86	9.1	9.7	9.7
	Good	351	37.2	39.6	49.3
	Fair	175	18.5	19.7	69.0
	Poor	49	5.2	5.5	74.5
	Don't Know	226	23.9	25.5	100.0
	Total	887	94.0	100.0	
Missing	99	57	6.0		
Total		944	100.0		

Planning & Community Development

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Excellent	50	5.3	5.6	5.6
	Good	237	25.1	26.7	32.4
	Fair	167	17.7	18.8	51.2
	Poor	77	8.2	8.7	59.9
	Don't Know	355	37.6	40.1	100.0
	Total	886	93.9	100.0	
Missing	99	58	6.1		
Total		944	100.0		

Economic Development

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Excellent	39	4.1	4.4	4.4
	Good	185	19.6	20.9	25.3
	Fair	155	16.4	17.5	42.9
	Poor	94	10.0	10.6	53.5
	Don't Know	411	43.5	46.5	100.0
	Total	884	93.6	100.0	
Missing	99	60	6.4		
Total		944	100.0		

Smartleaf Participation

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	189	20.0	25.5	25.5
	No	551	58.4	74.5	100.0
	Total	740	78.4	100.0	
Missing	99	204	21.6		
Total		944	100.0		

Smartleaf Rating

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Excellent	91	9.6	48.7	48.7
	Good	77	8.2	41.2	89.8
	Fair	16	1.7	8.6	98.4
	Poor	1	.1	.5	98.9
	Don't Know	2	.2	1.1	100.0
	Total	187	19.8	100.0	
Missing	99	757	80.2		
Total		944	100.0		

City Playgrounds and Athletic Fields

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Excellent	116	12.3	13.0	13.0
	Good	370	39.2	41.5	54.5
	Fair	91	9.6	10.2	64.7
	Poor	10	1.1	1.1	65.8
	Don't Use	305	32.3	34.2	100.0
	Total	892	94.5	100.0	
Missing	99	52	5.5		
Total		944	100.0		

July 4th Celebration

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Excellent	141	14.9	15.5	15.5
	Good	194	20.6	21.3	36.8
	Fair	33	3.5	3.6	40.4
	Poor	3	.3	.3	40.7
	Did Not Attend	540	57.2	59.3	100.0
	Total	911	96.5	100.0	
Missing	99	33	3.5		
Total		944	100.0		

Concerts at Duvall Field

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Excellent	60	6.4	6.6	6.6
	Good	178	18.9	19.6	26.2
	Fair	36	3.8	4.0	30.1
	Poor	5	.5	.5	30.7
	Did Not Attend	631	66.8	69.3	100.0
	Total	910	96.4	100.0	
Missing	99	34	3.6		
Total		944	100.0		

Halloween Thing

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Excellent	41	4.3	4.5	4.5
	Good	102	10.8	11.3	15.8
	Fair	27	2.9	3.0	18.8
	Poor	7	.7	.8	19.6
	Did Not Attend	728	77.1	80.4	100.0
	Total	905	95.9	100.0	
Missing	99	39	4.1		
Total		944	100.0		

Spring Egg Hunt

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Excellent	39	4.1	4.3	4.3
	Good	93	9.9	10.3	14.6
	Fair	27	2.9	3.0	17.6
	Poor	5	.5	.6	18.2
	Did Not Attend	739	78.3	81.8	100.0
	Total	903	95.7	100.0	
Missing	99	41	4.3		
Total		944	100.0		

Lunch with the Easter Bunny

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Excellent	37	3.9	4.1	4.1
	Good	76	8.1	8.4	12.5
	Fair	18	1.9	2.0	14.5
	Poor	4	.4	.4	14.9
	Did Not Attend	770	81.6	85.1	100.0
	Total	905	95.9	100.0	
Missing	99	39	4.1		
Total		944	100.0		

Lunch with Santa

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Excellent	38	4.0	4.2	4.2
	Good	73	7.7	8.1	12.3
	Fair	18	1.9	2.0	14.3
	Poor	5	.5	.6	14.8
	Did Not Attend	769	81.5	85.2	100.0
	Total	903	95.7	100.0	
Missing	99	41	4.3		
Total		944	100.0		

Maryland Day on Campus

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Excellent	118	12.5	13.1	13.1
	Good	130	13.8	14.4	27.4
	Fair	27	2.9	3.0	30.4
	Poor	4	.4	.4	30.9
	Did Not Attend	625	66.2	69.1	100.0
	Total	904	95.8	100.0	
Missing	99	40	4.2		
Total		944	100.0		

College Park Air Fair

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Excellent	134	14.2	15.0	15.0
	Good	169	17.9	18.9	33.9
	Fair	25	2.6	2.8	36.7
	Poor	3	.3	.3	37.1
	Did Not Attend	562	59.5	62.9	100.0
	Total	893	94.6	100.0	
Missing	99	51	5.4		
Total		944	100.0		

Obtaining Information about College Park Government & Services

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Excellent	136	14.4	14.7	14.7
	Good	439	46.5	47.6	62.3
	Fair	181	19.2	19.6	81.9
	Poor	49	5.2	5.3	87.2
	Don't Know	118	12.5	12.8	100.0
	Total	923	97.8	100.0	
Missing	99	21	2.2		
Total		944	100.0		

College Park's Responsiveness to Inquiries and Complaints

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Excellent	151	16.0	16.3	16.3
	Good	354	37.5	38.3	54.7
	Fair	163	17.3	17.6	72.3
	Poor	88	9.3	9.5	81.8
	Not Applicable	168	17.8	18.2	100.0
	Total	924	97.9	100.0	
Missing	99	20	2.1		
Total		944	100.0		

Rate the quality of College Park Services

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Excellent	187	19.8	20.1	20.1
	Good	527	55.8	56.7	76.9
	Fair	174	18.4	18.7	95.6
	Poor	19	2.0	2.0	97.6
	Don't Know	22	2.3	2.4	100.0
	Total	929	98.4	100.0	
Missing	99	15	1.6		
Total		944	100.0		

How well are tax dollars being spent

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very Well	141	14.9	15.4	15.4
	Well	540	57.2	59.0	74.3
	Poorly	96	10.2	10.5	84.8
	Very Poorly	20	2.1	2.2	87.0
	Don't Know	119	12.6	13.0	100.0
	Total	916	97.0	100.0	
Missing	99	28	3.0		
Total		944	100.0		

Prince George's County Police Department

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Excellent	113	12.0	12.3	12.3
	Good	346	36.7	37.8	50.2
	Fair	184	19.5	20.1	70.3
	Poor	97	10.3	10.6	80.9
	Don't Know	175	18.5	19.1	100.0
	Total	915	96.9	100.0	
Missing	99	29	3.1		
Total		944	100.0		

Prince George's County Fire/Emergency Medical Services

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Excellent	260	27.5	28.2	28.2
	Good	341	36.1	36.9	65.1
	Fair	47	5.0	5.1	70.2
	Poor	10	1.1	1.1	71.3
	Don't Know	265	28.1	28.7	100.0
	Total	923	97.8	100.0	
Missing	99	21	2.2		
Total		944	100.0		

Maintenance of county roads, sidewalks, right-of-way

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Excellent	87	9.2	9.4	9.4
	Good	469	49.7	50.8	60.2
	Fair	212	22.5	23.0	83.2
	Poor	100	10.6	10.8	94.0
	Don't Know	55	5.8	6.0	100.0
	Total	923	97.8	100.0	
Missing	99	21	2.2		
Total		944	100.0		

Master Planning and Zoning

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Excellent	52	5.5	5.7	5.7
	Good	240	25.4	26.3	32.0
	Fair	180	19.1	19.7	51.8
	Poor	83	8.8	9.1	60.9
	Don't Know	357	37.8	39.1	100.0
	Total	912	96.6	100.0	
Missing	99	32	3.4		
Total		944	100.0		

Maintenance of M–NCPPC playgrounds and athletic fields

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Excellent	133	14.1	14.3	14.3
	Good	424	44.9	45.7	60.1
	Fair	117	12.4	12.6	72.7
	Poor	30	3.2	3.2	75.9
	Don't Know	223	23.6	24.1	100.0
	Total	927	98.2	100.0	
Missing	99	17	1.8		
Total		944	100.0		

Livability of Neighborhood

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Excellent	295	31.3	32.0	32.0
	Good	457	48.4	49.6	81.7
	Fair	132	14.0	14.3	96.0
	Poor	32	3.4	3.5	99.5
	Don't Know	5	.5	.5	100.0
	Total	921	97.6	100.0	
Missing	99	23	2.4		
Total		944	100.0		

Livability of College Park as whole

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Excellent	164	17.4	18.0	18.0
	Good	519	55.0	57.1	75.1
	Fair	173	18.3	19.0	94.2
	Poor	29	3.1	3.2	97.4
	Don't Know	24	2.5	2.6	100.0
	Total	909	96.3	100.0	
Missing	99	35	3.7		
Total		944	100.0		

How safe you feel in your neighborhood

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very Safe	257	27.2	27.9	27.9
	Safe	543	57.5	59.0	87.0
	Unsafe	97	10.3	10.5	97.5
	Very Unsafe	17	1.8	1.8	99.3
	Don't Know	6	.6	.7	100.0
	Total	920	97.5	100.0	
Missing	99	24	2.5		
Total		944	100.0		

How safe you feel in College Park commericial areas

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very Safe	91	9.6	10.1	10.1
	Safe	565	59.9	62.4	72.5
	Unsafe	124	13.1	13.7	86.2
	Very Unsafe	29	3.1	3.2	89.4
	Don't Know	96	10.2	10.6	100.0
	Total	905	95.9	100.0	
Missing	99	39	4.1		
Total		944	100.0		

Neighborhood: Physical condition of housing

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Excellent	139	14.7	15.2	15.2
	Good	543	57.5	59.5	74.7
	Fair	180	19.1	19.7	94.4
	Poor	41	4.3	4.5	98.9
	Don't Know	10	1.1	1.1	100.0
	Total	913	96.7	100.0	
Missing	99	31	3.3		
Total		944	100.0		

Neighborhood: Closeness of parks or open spaces

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Excellent	293	31.0	32.0	32.0
	Good	480	50.8	52.4	84.4
	Fair	98	10.4	10.7	95.1
	Poor	22	2.3	2.4	97.5
	Don't Know	23	2.4	2.5	100.0
	Total	916	97.0	100.0	
Missing	99	28	3.0		
Total		944	100.0		

Neighborhood: Walking distance to a bus stop or Metro

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Excellent	332	35.2	36.2	36.2
	Good	412	43.6	44.9	81.0
	Fair	100	10.6	10.9	91.9
	Poor	34	3.6	3.7	95.6
	Don't Know	40	4.2	4.4	100.0
	Total	918	97.2	100.0	
Missing	99	26	2.8		
Total		944	100.0		

Neighborhood: Access to shopping and other services

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Excellent	199	21.1	21.6	21.6
	Good	449	47.6	48.8	70.4
	Fair	199	21.1	21.6	92.1
	Poor	64	6.8	7.0	99.0
	Don't Know	9	1.0	1.0	100.0
	Total	920	97.5	100.0	
Missing	99	24	2.5		
Total		944	100.0		

Neighborhood: Availability of pedestrian and bicycle paths

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Excellent	184	19.5	20.2	20.2
	Good	313	33.2	34.3	54.4
	Fair	175	18.5	19.2	73.6
	Poor	127	13.5	13.9	87.5
	Don't Know	114	12.1	12.5	100.0
	Total	913	96.7	100.0	
Missing	99	31	3.3		
Total		944	100.0		

Neighborhood: Access to quality schools for children

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Excellent	71	7.5	7.8	7.8
	Good	225	23.8	24.7	32.5
	Fair	132	14.0	14.5	47.0
	Poor	129	13.7	14.2	61.2
	Don't Know	353	37.4	38.8	100.0
	Total	910	96.4	100.0	
Missing	99	34	3.6		
Total		944	100.0		

Traffic safety on US Route 1 in the City

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Excellent	12	1.3	1.3	1.3
	Good	146	15.5	15.9	17.2
	Fair	338	35.8	36.7	53.9
	Poor	394	41.7	42.8	96.7
	Don't Know	30	3.2	3.3	100.0
	Total	920	97.5	100.0	
Missing	99	24	2.5		
Total		944	100.0		

Have you had water in your basement or crawl space in the past 12 months

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	139	14.7	15.1	15.1
	No	735	77.9	79.8	94.9
	Don't Know	47	5.0	5.1	100.0
	Total	921	97.6	100.0	
Missing	99	23	2.4		
Total		944	100.0		

Raise City property tax to have the City takeover basin cleaning

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	100	10.6	11.1	11.1
	No	532	56.4	59.2	70.4
	Don't Know	266	28.2	29.6	100.0
	Total	898	95.1	100.0	
Missing	99	46	4.9		
Total		944	100.0		

Have you complained to the City about property maintenance problem in the past 12 months

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	172	18.2	20.1	20.1
	No	674	71.4	78.9	99.1
	Don't Know	8	.8	.9	100.0
	Total	854	90.5	100.0	
Missing	99	90	9.5		
Total		944	100.0		

Property maintenance problem resolved to your satisfaction

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	55	5.8	32.0	32.0
	No	117	12.4	68.0	100.0
	Total	172	18.2	100.0	
Missing	99	772	81.8		
Total		944	100.0		

Have you been cited for a code violation on your property in the past 12 Months

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	46	4.9	5.3	5.3
	No	814	86.2	94.7	100.0
	Total	860	91.1	100.0	
Missing	99	84	8.9		
Total		944	100.0		

Was the citation received for Code Violation:

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Reasonable	10	1.1	21.3	21.3
	Somewhat Reasonable	7	.7	14.9	36.2
	Unreasonable	17	1.8	36.2	72.3
	Somewhat Unreasonable	12	1.3	25.5	97.9
	Don't Know	1	.1	2.1	100.0
	Total	47	5.0	100.0	
Missing	99	897	95.0		
Total		944	100.0		

Have you complained to the City about noise problem in the past 12 months

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	99	10.5	11.5	11.5
	No	765	81.0	88.5	100.0
	Total	864	91.5	100.0	
Missing	99	80	8.5		
Total		944	100.0		

Noise problem solved to your satisfaction

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	26	2.8	26.3	26.3
	No	73	7.7	73.7	100.0
	Total	99	10.5	100.0	
Missing	99	845	89.5		
Total		944	100.0		

Have you been cited for noise violation in the past 12 months

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	6	.6	.7	.7
	No	846	89.6	99.3	100.0
	Total	852	90.3	100.0	
Missing	99	92	9.7		
Total		944	100.0		

Was the citiation received for noise violation:

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Somewhat Reasonable	1	.1	16.7	16.7
	Unreasonable	3	.3	50.0	66.7
	Somewhat Unreasonable	1	.1	16.7	83.3
	Don't Know	1	.1	16.7	100.0
	Total	6	.6	100.0	
Missing	99	938	99.4		
Total		944	100.0		

Have you complained to the City about a parking problem in past 12 months

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	135	14.3	15.5	15.5
	No	735	77.9	84.5	100.0
	Total	870	92.2	100.0	
Missing	99	74	7.8		
Total		944	100.0		

Was the parking problem resolved to your satisfaction

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	52	5.5	38.0	38.0
	No	85	9.0	62.0	100.0
	Total	137	14.5	100.0	
Missing	99	807	85.5		
Total		944	100.0		

Have you or a guest been citied for parking violation in your neighborhood

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	103	10.9	11.9	11.9
	No	766	81.1	88.1	100.0
	Total	869	92.1	100.0	
Missing	99	75	7.9		
Total		944	100.0		

Was the citation for a parking violation:

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Reasonable	18	1.9	17.0	17.0
	Somewhat Reasonable	14	1.5	13.2	30.2
	Unreasonable	61	6.5	57.5	87.7
	Somewhat Unreasonable	13	1.4	12.3	100.0
	Total	106	11.2	100.0	
Missing	99	838	88.8		
Total		944	100.0		

How often do you read the College Park Gazette

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Always	457	48.4	49.3	49.3
	Sometimes	330	35.0	35.6	84.9
	Rarely	93	9.9	10.0	94.9
	Never	47	5.0	5.1	100.0
	Total	927	98.2	100.0	
Missing	99	17	1.8		
Total		944	100.0		

Rate the City Gazette as a source of City information

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Excellent	182	19.3	19.7	19.7
	Good	445	47.1	48.2	67.9
	Fair	185	19.6	20.0	87.9
	Poor	52	5.5	5.6	93.5
	Don't Know	60	6.4	6.5	100.0
	Total	924	97.9	100.0	
Missing	99	20	2.1		
Total		944	100.0		

Receive delivery of Gazette at your porch/doorstep

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	568	60.2	62.2	62.2
	No	343	36.3	37.6	99.8
	Don't Know	2	.2	.2	100.0
	Total	913	96.7	100.0	
Missing	99	31	3.3		
Total		944	100.0		

Do you have cable TV service

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	561	59.4	61.7	61.7
	No	348	36.9	38.3	100.0
	Total	909	96.3	100.0	
Missing	99	35	3.7		
Total		944	100.0		

Rate the cable TV customer service

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Excellent	28	3.0	5.0	5.0
	Good	234	24.8	42.1	47.1
	Fair	164	17.4	29.5	76.6
	Poor	107	11.3	19.2	95.9
	Don't Know	23	2.4	4.1	100.0
	Total	556	58.9	100.0	
Missing	99	388	41.1		
Total		944	100.0		

Rate the cable TV signal quality

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Excellent	42	4.4	7.6	7.6
	Good	250	26.5	45.0	52.6
	Fair	178	18.9	32.1	84.7
	Poor	79	8.4	14.2	98.9
	Don't Know	6	.6	1.1	100.0
	Total	555	58.8	100.0	
Missing	99	389	41.2		
Total		944	100.0		

How often do you watch channel 71– City Cable Station

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Once or twice a week	44	4.7	7.9	7.9
	Once or twice a month	42	4.4	7.6	15.5
	Occasionally	252	26.7	45.5	61.0
	Never	216	22.9	39.0	100.0
	Total	554	58.7	100.0	
Missing	99	390	41.3		
Total		944	100.0		

Favor spending City funds for additional public service programming on channel 71

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	129	13.7	15.4	15.4
	No	708	75.0	84.6	100.0
	Total	837	88.7	100.0	
Missing	99	107	11.3		
Total		944	100.0		

Have access to the internet

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	639	67.7	71.7	71.7
	No	252	26.7	28.3	100.0
	Total	891	94.4	100.0	
Missing	99	53	5.6		
Total		944	100.0		

Do you visit the City website

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Daily	2	.2	.3	.3
	Weekly	20	2.1	3.1	3.4
	Monthly	16	1.7	2.5	6.0
	Occasionally	180	19.1	28.2	34.2
	Never	420	44.5	65.8	100.0
	Total	638	67.6	100.0	
Missing	99	306	32.4		
Total		944	100.0		

Rate the City website

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Excellent	9	1.0	1.5	1.5
	Good	87	9.2	14.8	16.4
	Fair	90	9.5	15.3	31.7
	Poor	14	1.5	2.4	34.1
	Don't Know	387	41.0	65.9	100.0
	Total	587	62.2	100.0	
Missing	99	357	37.8		
Total		944	100.0		

In the past, 12 months how many times did you visit/use: College Park City Hall

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Never	482	51.1	54.2	54.2
	Once or twice	289	30.6	32.5	86.7
	3 to 10 times	70	7.4	7.9	94.6
	More than 10 times	28	3.0	3.1	97.8
	Don't Know	20	2.1	2.2	100.0
	Total	889	94.2	100.0	
Missing	99	55	5.8		
Total		944	100.0		

In the past, 12 months how many times did you visit/use: College Park Community Center

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Never	637	67.5	72.2	72.2
	Once or twice	125	13.2	14.2	86.4
	3 to 10 times	53	5.6	6.0	92.4
	More than 10 times	35	3.7	4.0	96.4
	Don't Know	32	3.4	3.6	100.0
	Total	882	93.4	100.0	
Missing	99	62	6.6		
Total		944	100.0		

In the past, 12 months how many times did you visit/use: a park or playground

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Never	242	25.6	26.9	26.9
	Once or twice	175	18.5	19.5	46.4
	3 to 10 times	215	22.8	23.9	70.4
	More than 10 times	248	26.3	27.6	98.0
	Don't Know	18	1.9	2.0	100.0
	Total	898	95.1	100.0	
Missing	99	46	4.9		
Total		944	100.0		

In the past, 12 months how many times did you visit/use: a hiker/biker trail

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Never	392	41.5	44.2	44.2
	Once or twice	122	12.9	13.8	57.9
	3 to 10 times	125	13.2	14.1	72.0
	More than 10 times	217	23.0	24.5	96.5
	Don't Know	31	3.3	3.5	100.0
	Total	887	94.0	100.0	
Missing	99	57	6.0		
Total		944	100.0		

In the past, 12 months how many times did you visit/use: University of Maryland campus

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Never	279	29.6	31.0	31.0
	Once or twice	188	19.9	20.9	51.8
	3 to 10 times	140	14.8	15.5	67.4
	More than 10 times	276	29.2	30.6	98.0
	Don't Know	18	1.9	2.0	100.0
	Total	901	95.4	100.0	
Missing	99	43	4.6		
Total		944	100.0		

In the past, 12 months how many times did you visit/use: College Park Aviation Museum

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Never	544	57.6	60.4	60.4
	Once or twice	272	28.8	30.2	90.7
	3 to 10 times	45	4.8	5.0	95.7
	More than 10 times	12	1.3	1.3	97.0
	Don't Know	27	2.9	3.0	100.0
	Total	900	95.3	100.0	
Missing	99	44	4.7		
Total		944	100.0		

In what neighborhood do you live

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Autoville/Cherry Hill	21	2.2	2.4	2.4
	Berwyn	72	7.6	8.1	10.4
	Calvert Hills	88	9.3	9.9	20.3
	College Park Estates/Yarrow	87	9.2	9.8	30.1
	College Park Woods	112	11.9	12.6	42.6
	Crystal Springs/Patricia Court	30	3.2	3.4	46.0
	Daniel's Park/Branchville	93	9.9	10.4	56.5
	Hollywood	252	26.7	28.3	84.7
	Oak Springs/College Park Mews	17	1.8	1.9	86.6
	Old Town	26	2.8	2.9	89.6
	Sunnyside	41	4.3	4.6	94.2
	Other	16	1.7	1.8	96.0
	Don't Know	36	3.8	4.0	100.0
	Total	891	94.4	100.0	
Missing	MISSING	53	5.6		
Total		944	100.0		

How many years have you lived in College Park

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Less than 2 years	73	7.7	7.8	7.8
	2 to 5 years	125	13.2	13.4	21.3
	6 to 9 years	95	10.1	10.2	31.5
	10 to 19 years	148	15.7	15.9	47.4
	20 to 29 years	134	14.2	14.4	61.8
	30 or more years	356	37.7	38.2	100.0
	Total	931	98.6	100.0	
Missing	99	13	1.4		
Total		944	100.0		

What is your age

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	18 – 24	30	3.2	3.2	3.2
	25 – 34	90	9.5	9.7	12.9
	35 – 44	157	16.6	16.9	29.8
	45 – 60	296	31.4	31.9	61.7
	61 – 74	201	21.3	21.7	83.4
	75+	154	16.3	16.6	100.0
	Total	928	98.3	100.0	
Missing	99	16	1.7		
Total		944	100.0		

Sex

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Male	400	42.4	46.1	46.1
	Female	468	49.6	53.9	100.0
	Total	868	91.9	100.0	
Missing	99	76	8.1		
Total		944	100.0		

Where do you Work

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	University of Maryland	75	7.9	8.4	8.4
	College Park	74	7.8	8.3	16.7
	Prince George's County	135	14.3	15.1	31.8
	Washington DC	124	13.1	13.9	45.7
	Montgomery County	65	6.9	7.3	53.0
	Baltimore Metro Area	15	1.6	1.7	54.7
	Other Maryland Location	30	3.2	3.4	58.1
	Northern Virginia	25	2.6	2.8	60.9
	Retired/Unemployed	340	36.0	38.1	99.0
	Full–time Student	9	1.0	1.0	100.0
	Total	892	94.5	100.0	
Missing	MISSING	52	5.5		
Total		944	100.0		